

POLICY

High Availability Fail-Over Upgrade Module FAQ

The Nomadix High Availability Fail-over Upgrade Module ensures fail-over connectivity in a cost-effective manner. It consists of a pair of Active/Passive High Availability (HA) gateways that share configurations and authenticated user lists to keep your network running if there is a hardware failure.

To enable the High Availability Fail-Over Module:

- Purchase (2) two gateways - a Primary and Secondary - each with the High Availability Fail-Over upgrade module.
- Purchase annual support, needed devices counts, bandwidth capacity and upgrades for the Primary gateway only.
- There is no need to purchase annual support, device counts, bandwidth or upgrades other than the High Availability Fail-Over upgrade module and the annual High Availability annual license for the Secondary gateway.
- To pair the Primary and Secondary gateways at a single site, contact the Nomadix at sales@nomadix.com and provide the ID numbers for the Primary and Secondary gateways.
- A new software license key configuration for the registered Secondary gateway that matches the primary gateway device user counts, bandwidth support and upgrade modules is provided at no charge.