

This document contains the meaning of the commonly seen Syslog messages.

The following syslogs are in numerical order		
0018 BWMGMT Bandwidth_Management_initialization_failed	Failed to initialize Bandwidth	
	Management. May be due to	
	incorrect configuration.	
0201 dataMamPloakCat no mara fraz nadas available bash tabla	Hash Table has no momony that	
0201 dataMemBlockGet no_more_free_nodes_available_hash table	Hash Table has no memory that	
	can be allocated.	
0201 dataMemBlockGet	All available nodes for SMTP	
no_more_free_nodes_available_SMTP_ALG	have been used. This could be	
	caused by a user who is send	
	spam through the NSE.	
0201 dataMemBlockGet	SAT_Table has no memory that	
no_more_free_nodes_available_SAT_TABLE	can be allocated.	
0201 dataMemBlockGet	Http Redirect has no memory that	
no_more_free_nodes_available_HTTP_REDIRECT	can be allocated.	
0201 dataMemBlockGet	Smart Nat (Inat) Table has no	
no_more_free_nodes_available_SMARTNAT_LIST	memory that can be allocated.	
0201 dataMemBlockGet no_more_free_nodes_available_hash		
table(ndxSessionSTable)		
0201 dataMemBlockGet no_more_free_nodes_available_802.1x	802.1x_Table has no memory that	
	can be allocated.	
0201 dataMemBlockGet	Real Audio Table has no memory	
no_more_free_nodes_available_REAL_AUDIO	that can be allocated.	
0201 dataMemBlockGet	PMS Backend_Q Table has no	
no_more_free_nodes_available_PMS_BACKEND_Q	memory that can be allocated.	
0201 dataMemBlockGet no_more_free_nodes_available_TOQ_JOB	excessive calls to management	
	interfaces	
WARNING DMGMT: 0201 dataMemBlockGet	This is seen when the user license	
no_more_free_nodes_available_SUBTABLE_IP_	limit is exceeded.	
3006 HRS_Daemon ERROR_on_the_accept_call	An invalid http get was received	
	and not processed	
3006 HRS_Daemon ERROR_on_the_accept_call errno is 53	The NSE checks if there is a new	
	TCP connection being handed up	
	the stack for a redirect, but it	
	failed to create the socket needed.	
	No memory objects available to	
300/ HRS_Daemon ERROR_allocating_a_new_httpRedirect_object	1 to memory objects available to	
3007 HRS_Daemon ERROR_allocating_a_new_httpRedirect_object	allow a new redirect to happen	
3007 HRS_Daemon ERROR_allocating_a_new_httpRedirect_object 3008 HRS_Object received_bad_HTTP_request		



3009 HRS_Object ERROR_returned_by_HRS_GetRequestMethod	The HTTP request method is
HRS: 3009 HRS_Object	invalid The request was not one of
ERROR_returned_by_HRS_GetRequestMethod (HrsTask2092)	the following methods; Get, Head,
meth= OPTIONS	Post, Put, Delete, Trace or
	Options. If it is not one of these
	methods then it is an error method
	and returns the error that would
	spawn that syslog:
3010 HRS_Object received_bad_URL	The HTTP request was null,
3010 HRS_Object received_bad_URL: for submac	empty or incorrectly formed. It
3C:C2:43:83:AC:C8, to 191.234.5.80:80, ua= Windows Phone Search	might not be a full http request but
(Windows Phone OS 8.0;NOKIA;Lumia 920;8.0;10532) , for host	a request for something other than
api.bing.com	a html page
3012 HRS_Object no_existing_entry_in_the_SAT_table	When doing a lookup for a
	subscriber's mac address, the
	lookup fails.
3014 HRS_Object ERROR_writing_to_the_socket	The NSE could not write to socket
3014 HRS_Object ERROR_writing_to_the_socket	so the user did not received an
(HandleHttpRequest) buflen=401, errno=54	appropriate response to their http
	request.
3015 HRS_Object ERROR_during_HTTP_request_proxy	Proxy lookup and tried to redirect
3015 HRS_Object ERROR_during_HTTP_request_proxy, request is:	but it failed
GET /un/api/res/1.2/prMpbWkn0uSkTsNXRRtqWQ-	
3016 HRS_Object ERROR_getting_redirect_packet	This means that the NSE has not
	been able to create the http
	redirect message. One possible
	case is if the URL contains invalid
	percent characters. Most cases
	that produce this error send a
	more specific syslog. Look for
	another syslog preceding this one.
3017 HPR_Functionality received_a_request_of_unknown_type	The HTTP request method is not
	GET, POST or HEAD. The NSE
	cannot handle this type of request
	so it is ignored.
3022 HRS_AAA_Check authentication failed	A check to see if the user is valid
	has failed.
3023 HRS_AAA_Check bad_authentication_request_format	The NSE is unable to redirect the
	subscriber because the Http Get
	was null.
3025 HRS_Object Socket Read Error: sFD 20 read bytes -1, errno=54	This occurs if the connection is
3025 HRS_Object Socket Read Error: sFD 67 read bytes -1, errno=54	reset by the peer machine and the
(HrsTask1328), tot=0, dur=0, cmd=	NSE cannot read the http request.



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3026 HRS_Object Socket_timeout	This means that when the NSE
3026 HRS_Object Socket_timeout (HrsTask3382), tot=0, dur=5,	tried to redirect the user, either to
cmd=	the login screen or Home Page
	Redirect, the connection was
	already closed. This could be
	caused by the user closing their
	browser or changing to another
	browser page from the one they
	originally were on.
3029 HRS_Object ERROR_spawning_task_for_httpRedirect_object	An Error occurred when trying to
	spawn a Task to allow for the
	redirect.
3030 HRS_Object ERROR_redirection_loop_detected	Loop caused by a Get request
	redirecting to the same Get
	request.
3040 hprInsert	SAT memory table is full so it
dataMemBlockGet_returned_NULL_no_more_memory_node_availa	cannot create a new record for
ble	HPR for a subscriber.
3041 hprInsert hashInsert_returned_ERROR	The hash table entry for the
1	redirect failed.
4005 AAA_Interface Error_while_removing 00:04:75:BB:86:05	There was an internal error while
0	removing this Mac address from
	the Authfile
4006 AAA_Interface Removed_by_administrator 00:0E:35:D8:72:18	Subscriber's profile was removed
	by an administrator by mac
	address
4006 AAA_Interface Removed_by_administrator aforum	Subscriber's profile was removed
	by an administrator by user name
4007 AAA_Interface Added_by_administrator 00:02:2D:7F:59:B4	Subscriber's profile was added the
Exp_time:9 hrs 15 min	database by mac address
4007 AAA_Interface Added_by_administrator ahughes	Subscriber's profile was added the
Exp_time:Unlimited	database by user name
4008 AAA_Interface Error_while_adding_record 08:00:46:E4:48:DD	Unable to add a record to the
while_adding_record 00.00.40.E4.40.DD	subscriber database
4009 AAA_Interface Updated_by_administrator 00:03:47:F0:8F:72	Subscriber's profile was updated
Exp_time:Unlimited	by an administrator by mac
Exp_ume.Ommined	
4009 AAA_Interface Updated_by_administrator jdoe	address
	Subscriber's profile was updated
Exp_time:Unlimited	by an administrator by user name
4010 AAA_Interface Error_while_updating_record	An error occurred when trying to
00:0B:5D:26:20:2E	remove a subscriber profile from
	the subscriber database
4011 AAA_Interface Not_enough_space_to_add 00:01:03:AB:9D:F3	Unable to add a record to the
	subscriber database because the
	number of users exceeds the
	number allowed
4013 AAA_Interface Cache_entry_removed 00:E0:00:87:81:FF	A pending or Radius user's profile
	has been deleted from the Current
	Subscribers table



4014 AAA_init Cannot_initialize_Radius_Task.	The NSE is unable to initialize the Radius part of AAA on boot.
4019 AAA_Add_From_Current Cannot_add_to_subtable	Unable to add User to the Internal Database from memory.
4020 AAA_init /flash/currFile.dat:_file_size_changed	Occurs on boot when the license key received increases or decreases the licensed number of users.
4020 AAA_init /flash/AuthFile.dat:_file_size_changed	Occurs on boot when the license key received increases or decreases the licensed number of users.
4021 AAA_Interface Added_by_xml_command 00:11:F5:23:37:E4 Exp_time:12 hrs 0 min 4021 AAA_Interface Added_by_xml_command norm Exp_time:Unlimited	XML User Add command issued to add a user to the subscriber database
4022 AAA_Interface Updated_by_xml_command00:0C:F1:38:CD:9E Exp_time:0 hrs 0 min4100 AAA_lookup Time expired 00:0E:9B:B6:0B:CD	XML Update Cache commandissuedLogged in user's time expired.
4100 AAA_lookup Time_expired B4:18:D1:02:B3:36 sent_bytes:311578803 rcvd_bytes:51367368	
4101 AAA_lookup Time_expiredCannot_remove_in_Auth_File 00:09:6B:93:9E:14	Logged in user's time expired, however the NSE could not remove the record from the subscriber database.
4102 AAA_lookup Time_expired 00:0C:F1:1A:D6:E6	Pending user has been removed from the Current Subscribers list by the cleanup routine.
4104 AAA_lookup Memory_updatedState_valid 00:13:10:52:91:57	A Pending user has been changed to Valid because his MAC address already exists in the internal database of the NSE.
4105 AAA_lookup Not_enough_space_in_memoryDropped 00:0D:93:EF:CA:44	Subscriber tried to be added to the system but could not because the total number of users was reached and after the NSE performed a clean up of the subscriber database, there still was no space to add the subscriber.
4106 AAA_lookup Added_in_memory_tablePending 00:0D:97:02:35:90	A subscriber appears on the NSE and has not yet authenticated. This will appear only if AAA is enabled.
4108 AAA_lookup Time_expiredIncoherence_in_Auth_File 00:09:6B:E0:E2:03	The authfile.dat file has become corrupted. To resolve this issue, delete the authfile.dat from the /flash directory and reboot the NSE



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4111 AAA_lookup Cannot_Get_from_Room_File	Could not get room corresponding to subscriber from the roomFile.dat. Likely caused by an error opening or reading roomFile.dat or the room is a deleted record.
4115 AAA_lookup Location_changed 00:0C:F1:44:F0:B0 sent_bytes:361 rcvd_bytes:48 4115 AAA_lookup Location_changed A4:B8:05:D9:E0:D8	This occurs whenever a subscriber appears in the Current Subscribers list and the NSE has to learn its
sent_bytes:0 rcvd_bytes:0 OldPort:3401 NewPort:3410 4116 AAA_lookup Time_expiredIncoherence_in_Radius_File 00:40:95:30:3B:CE	settings and Vlans are enabled. The radfile.dat file has become corrupted. To resolve this issue, delete the radfile.dat from the /flash directory and reboot the NSE
4117 AAA_lookup Time_expiredCannot_remove_in_Radius_File 00:11:24:A0:B0:54	When checking the expiration time of this MAC address the time has expired and we try to create a null entry for it to clear it from the file and it failed.
4119 AAA_lookup Disconnected 00:02:6F:36:BC:F7 4119 AAA_lookup Disconnected 6C:3E:6D:56:28:F9 sent_bytes:88978 rcvd_bytes:2019481	A subscriber has been removed from the Current Subscribers list due to inactivity. The subscriber's profile has not been deleted in this case.
4120 AAA_lookup Tried to add blacklisted IP 192.168.248.1 MAC=00:50:E8:00:81:01) (cnt=1) reason=10	Attempting to add a blacklisted IP address, which in this case is the DHCP server's IP address (reason=10)
4120 AAA_lookup Tried to add blacklisted IP 50.75.126.20 (MAC=00:50:E8:02:86:54) (cnt=40171551) (WAN interface IP)	Attempting to add a blacklisted IP address, which in this case is the WAN IP address
4120 AAA_lookup Tried to add blacklisted IP 50.75.126.17 (MAC=F4:B5:2F:76:CD:F7) (cnt=5029701) (Gateway IP)	Attempting to add a blacklisted IP address, which in this case is the Gateway address of the WAN Interface
4121 AAA_lookup Tried to add blacklisted IP 192.168.3.129 or MAC 00:50:E8:01:5C:C9 4121 AAA_lookup Tried to add blacklisted MAC 00:50:E8:02:95:91 (IP=17.142.167.11) (cnt=251)	Attempting to add a blacklisted IP to subscriber table. IP is "blacklisted" when its one of the IPs known to not belong to a subscriber.
4122 AAA_lookup Tried to update blacklisted IP 66.112.227.3 4122 AAA_lookup Tried to update blacklisted IP 173.225.255.209 MAC CC:EF:48:A8:AA:94 4122 AAA_lookup Tried to update blacklisted IP 10.0.0.4 MAC 6C:AA:B3:31:26:40 (DHCP pool server IP)	A new packet came in on the subscriber side with a Blacklisted IP trying to be added as a subscriber.



4123 a1:b1:c1:d1:e1:f1 volume-based session termination: bought [20971520 up : 262144000 down], used [20973443 up : 19938294 down]	User had the VSA for Max_Bytes_Up or Max_Bytes_down set and was logged out because the limit was reached.
4124 AAA_lookup Virtual_AP_changed 00:90:4B:E5:C3:38 from 0 to -1	Subscriber has moved from wireless to the wired side of the AG 2000/2100.
4124 AAA_lookup Virtual_AP_changed 00:90:4B:E5:C3:38 from -1 to 0	Subscriber has moved from the wired side of the AG 2000/2100 to the wireless side.
4125 AAA_lookup Subscriber 00:90:4B:4E:00:08 roamed from VAP 0 to wired LAN	Subscriber moved from the Wireless side of the AG2000/2100 to the wired side.
4126 AAA_lookup Subscriber 00:90:4B:4E:00:08 roamed from wired LAN to VAP 0	Subscriber moved from the Wired side of the AG2000/2100 to the wireless side.
4151 AAA_Autho Subscriber_tried_to_get_free_access:port_8002	This occurs when a pending subscriber sends a Http Get, Post or Head command to the port listed as this is not supported by the NSE.
4201 AAA_Authentication UnsuccessfulBad_MAC_address	MAC address trying to authenticate is larger than 12 bytes
4202 AAA_Authentication UnsuccessfulParameter_length 00:00:00:00:00:00	An 802.1x connection attempt is made with a blank mac address, which is not allowed.
4301 Expired_time Expired_time_entry_will_be_reused 00:11:24:20:6B:D9 sent_bytes:207335 rcvd_bytes:1730868	User has been removed due to Session Timeout
4303 update_Timer_Timeout expired_time_entry_reused 00:14:A5:2A:CD:2B sent_bytes:3046 rcvd_bytes:86497	User has been removed due to Idle Timeout
4304 pending_Timer_Timeout expired_time_entry_reused 00:0F:1F:D1:B0:B6	A user has expired and has been placed back as Pending
4400 AAA_MAC_Table Cannot_addNot_enough_space 00:00:00:00:00:01	A subscriber was trying to authenticate when the number of licenses has been exceeded
4401 AAA_cleanup_Auth_File Error_while_removing xx:xx:xx:xx:xx	While cleaning up due to Mac authentication, an error occurred.
4500 AAA_AuthProcess_Authentication UnsuccessfulBad_MAC_address	The response from the credit card server does not contain a valid Mac address.
4503 AAA_AuthProcess_Authentication UnsuccessfulNot_approved_by_CC (resp_code=3) 00:14:51:82:25:96	Failed Credit Card purchase
4503 AAA_AuthProcess_Authentication UnsuccessfulNot_approved_by_CC (resp_code=2) 00:03:93:EA:D8:07	Failed Credit Card purchase
4503 AAA_AuthProcess_Authentication UnsuccessfulNot_approved_by_CC 00:90:4B:F7:0D:A4	Failed Credit Card purchase



4504 AAA_AuthProcess Unsuccessful_Problem_with_Auth_File 00:15:00:1D:8C:29	The NSE was unable to update the subscriber database with the user's information
4505 AAA_AuthProcess Credit_card:successful 00:90:4B:F7:05:11 Exp_time:23 hrs 59 min	Successful Credit Card purchase
4505 AAA_AuthProcess Free_plan:successful 00:0F:1F:13:26:D7 Exp_time:72 hrs 0 min	Successful login after choosing a Free Billing plan
4505 AAA_AuthProcess PayPal:successful 3C:8C:F8:82:D5:51 Exp_time:720 hrs 0 min	Successful login afeter selecting Paypal Billing plan
4507 AAA_AuthProcess Incoherence_between_index_and_Auth_File	Entry in the authfile.dat is corrupt.
4509 AAA_AuthProcess Updated_successfully 00:14:BF:B6:70:0B jstephens	User logged in successfully by user name/password.
4509 AAA_AuthProcess Updated_successfully D0:2B:20:D3:C6:48	User moved from pending to valid
4510 AAA_AuthProcess Not_enough_space_in_memoryDropped 00:13:10:47:92:9E	There is no space in the MAC_AUTH table in memory to add a new subscriber so it is dropped. This happens when the licensed number of users is reached.
4513 AAA_AuthProcess Login_FailureMAC_addr_not_in_mem_table	The NSE is trying to clear a failed login attempt, but the Mac address no longer is in memory.
4515 AAA_AuthProcess PMS_failed_Subscriber has_no_port_number 00:E0:98:7F:53:FE	The Mac address has no Vlan tag associated with it and could not bill to the one-way PMS.
4516 AAA_AuthProcess PMS_failedRoom_not_authorized 00:15:00:22:A1:E5	Room has not been created in the Port Mapping list so billing could not occur.
4518 AAA_AuthProcess PMS:successful 00:11:24:7A:58:8E Exp_time:119 hrs 59 min AAA: pmswait:4518 AAA_AuthProcess PMS:successful 8489AD443CD1 Exp_time:96 hrs 0 min AAA: processPmsLoginAccept:4518 AAA_AuthProcess PMS:successful Functione:0 hrs 0 min	Subscriber has been authenticated and billed to the Hotel's PMS.
PMS:successful Exp_time:0 hrs 0 min 4519 AAA_AuthProcess Subscriber_has_no_right:blocked 00:10:C6:7F:F7:6F	Subscriber tried to gain access on a port blocked in the port mapping table.
4520 AAA_AuthProcess PMS: unknown error while billing 0011F522E90B	When billing to the PMS, a response other than ACCEPT, TIMEOUT, IN PROCESS, or REJECT was received.
4520 AAA_Goahead PMS_failedRoom_not_found 90:72:40:6F:B9:C1 VLAN_ID 810	One-way PMS billing failed because there is no location table entry for the vlan in the port location table.
4521 AAA_AuthProcess PMS: username >< or room >< invalid for MAC 000BDB5B65EF	Unable to post to a two-way PMS because either the room number or name submitted did not match the response.



4521 AAA_AuthProcess PMS: timed out billing username >Ruppel<,	PMS timed out waiting for a
room >1609<, MAC 00904BFC1290	response from the server to a POST Billing
4600 AAA_Room_File Cannot_AddNot_enough_space	The NSE was trying to add a port
	location entry; however the
	number of entries is equal to the
	number allowed by the license
	key.
4703 Cannot aaa_Lookup_SNMP_Resp_Process	Setting the Port info from the
	Concentrator failed.
4704 Failed snmpMgrQuerySynch 00:50:e8:00:0a:d9	The Port Query of the
	Concentrator Failed.
4705 snmpMgrQuerySynch: snmp_mini_open	The NSE is unable to make a
	connection to the device for the
	SNMP query for port location.
4800 AAA_XML Memory_updatedState_valid 00:14:22:CA:94:07	XML Update Cache command
	issued (current versions)
4801 AAA_XML Payment_by_PMS 001124988F32	XML User Payment command
	issued
4904 AAA_Radius Old_radius_resp;	This occurs if the user had already
4904 AAA_Radius Old_radius_resp; subType 0	tried to login previously.
4912 AAA_RadiusFile FindEntry_Could_not_find_record	Failed to find the Entry for that
·	Subscriber in the Radius tables.
4922 AAA_CurrFile FindEntry_Could_not_find_record	Failed to find the Entry for that
	Subscriber in the Currfile.dat.
4923 AAA_CurrFile Add_record_failed	There was a problem with the
	currfile.dat and the user could not
	be added to it.
4924 AAA_CurrFile Update_record_failed	The record could not be updated
4924 AAA_CurrFile Update_record_failed	in the currfile.dat. It could be that
MAC=24:FD:52:82:78:11, position=53	the record no longer exists in the
	file.
4925 AAA_CurrFile Delete_record_failed	The record was not found in the
	currfile.dat or was in use so could
	not be deleted.
802_1X: GetDot1xMblk: unable to get mBlk	There is no available memory for
	802.1x at the time of this
	message.
802_1X: Request-Challenge loop detected	The .1x retries/challenge has
	gotten into a loop and forced a
	reset and this syslog is generated
	when the loop is broken.
End of listing by numerical order	



The following are syslogs in alphabetical order	
AAA: aaa_Iws_getSubId failed	The NSE is trying to get the Subscriber ID from the source IP address to determine the Authentication for the subscriber. But failed to find the ID.
AAA: aaalogin:<009>Processing unknown form type: 55	The NSE is unable to determine where the subscriber is logging in from (internal or external login screen).
AAA: Access on a Blocked Port. Port=16	User attempted access on a blocked port. User will receive a message that the port is blocked.
AAA: AddSub: FreeUnits limit in subMemTable/ Elts 2 free 0 MAX_NUM 1.	The subscriber memory table is full and there is no additional memory for it.
AAA: AddSub: Subscriber table has become filled to capacity (250),	The total number of users exceeds the number of licensed subscribers as listed in the message. The subscriber will receive a 'too many users' message.
AAA: AuthFile_updateEntry: reached limit of 40 subscribers for group account 'expat'	The maximum number of user allowed in the group account has been reached.
AAA: authenInAuthFile can't getSub pos: 127 mac: 00:90:4B:FF:34:32	Cannot retrieve information about the Subscriber with that MAC address that is in that Position in the Authfile.dat.
AAA: authenStateValid XML CC MAC not in: 00:0F:1F:1E:51:3D	The NSE performed a lookup for user/password and found a group account that matches.
AAA: authenStateValid XML PMS MAC not in: 00:11:25:31:B0:7F	When trying to update the subscriber database from memory using the XML Update Cache command, the update failed because the subscriber's Mac address does not exist in the subscriber database.
AAA: AuthFile_cleanUp: removed 3 records	Records were removed from the authfile.dat during a cleanup process. This occurs after a reboot or when the authfile is near its user count limit.
AAA: Could not add user to radius caching file, file is full: 00:0E:35:36:8D:84	A new entry was trying to be added to the radfile.dat, however the file was full and it could not be added.



AAA: Error in Subscriber Logout Process	When the End-Of-Day Attribute
	enabled
AAA: Excess Radius Class attribute dropped	If an authentication response
	contains more than 3 Class
	attributes, it would discard the
	excess ones.
AAA: Failed to create file to save timestamp	The NSE was unable to create the
I	timestamp file.
AAA: fillSubsDumpToFile failed	An error occurred when moving
	the subscriber from memory to the
	authfile.dat
AAA: GetSessionManagerForSubRoundRobin(port 0): Created	The assignment of a Multi-NAT
iterator for round-robin NAT IP address assignment	IP address was successfully
icrator for found foom for firm address assignment	started/created for a user
AAA: Group BW limit received invalid policy ID: 22459405	The configured Policy ID is
AAA. Ofoup D w minit received invalid policy ID. 22439403	invalid.
	IIIvallu.
A A A : InitCCS agrum: Failed to read agguence number	The NSE cannot read the credit
AAA: InitCCSeqnum: Failed to read sequence number	
	card sequence file.
AAA: Non-valid subscriber timed out	A pending user was removed from
AAA: Non-valid subscriber timed out: mac 88:32:9B:33:2E:AD,	the Current Subscribers screen.
bytes sent 59506, bytes received 1311508	
AAA: Payment_User: password is required	An XML User_Payment was
	received without and entry for the
	password field, which is required.
AAA: Pending subscriber timed out: mac 00:90:4B:B7:25:09, bytes	A pending user was removed from
sent 11862, bytes received 221334	the Current Subscribers screen.
AAA: pmsPostXmlStatus() Q push failed	The NSE has failed to send the
	user status message.
AAA: PrintServ Redirect Failed	The redirect to the Printer Server
	IP address failed.
AAA: ProcUserPayment: USG_XML_MISSINGDATA (room	An XML command was
number)	processed and failed because the
	room number was missing.
AAA: removeSubscriberToqJob (sub=00:19:E3:D4:4C:F3): session	A subscriber session has been
timeout TOQ job removed at time 1212605530	removed from the session table.
AAA: Unable to bill: both duration + plan # invalid	XML post for an X over Y plan
That a plane to bin. both duration a plan a invalid	contains a plan > 5 and an
	unknown duration
AAA: Unable to realloc unicode_passwd in ntpwd_hash	
AAA. Onable to realloc unicode_passwd in htpwd_hash	When hashing the password, the NSE changed from ASCII to
	e
	Unicode, however the change
	failed.
AAA: updating sub_memexp in AuthFile	Subscribers Memory Expiration
	time has been updated being
	added via XML with countdown
	after login, or logging in using a
	group account (ver. X.4.2)
ACC_CTRL: access control initialization failed	1 · · · · · · · · · · · · · · · · · · ·
ACCESS CONTROL Access_control_initialization failed	Access Control was not able to



ACC_CTRL: failed to delete record from data array	Failed to delete a record from the Access Control list because it is
	missing or corrupted.
ACCESS_C: failed to delete record from data array	Unable to delete an entry from the Access Control list.
ACCESS_C: Incoming packet from 193.109.122.46:2332 to port 23	An incoming telnet packet was
discarded due to access control.	blocked due to telnet being
ACC_CTRL: Incoming packet from 175.179.215.7:30512 to	blocked on the NSE.
201.65.94.19:23 discarded due to access control.	
ACCESS_C: Incoming packet from 219.136.187.231:34180 to port	An incoming ftp packet was
21 discarded due to access control.	blocked due to ftp being blocked on the NSE.
ACCESS_C: Incoming packet from 59.144.126.119:45423 to port 22	An incoming SSH or SFTP packet
discarded due to access control	was blocked due to SSH or SFTP
	being blocked on the NSE.
ACCTLOG: 0010 fseek error	An error occurred when accessing
	the acctlog.dat.
ACCTLOG: 0011 fread error	The NSE was unable to read the
	Acctlog.dat. Deleting this file and
	rebooting the NSE will resolve the
	issue.
ACCTLOG: 0012 fwrite error	An error occurred when writing to
	the acctlog.dat.
ACCTLOG: 0013 fopen error	An error occurred opening the
	Acctlog.dat.
ACCTLOG: addRec failed	The NSE was unable to add the
	Radius Accounting information
	acctlog.dat
ACCTLOG: failed to create new acct log file	There was no acctlog.dat file on
	the flash when it booted and was
	unable to create a new one
	because the first valid record does
	not have an index of 0.
ARPD: cannot enqueue arp request	When creating the dynamic Arp
	table, the Arp to the
	subscriber/device failed.
ARP: Failed to send periodic gateway ARP refresh on WAN interface	The periodic asrp refresh from the
Eth1 to gateway 50.244.78.174	NSE failed to get a response from
- •	the gateway address.
BFSM: Boot FSM - state: STABLE, event: REBOOT	Beginning with version 2008.3,
BFSM: Boot FSM - state: STABLE, event: REBOOT_RQST	when they system reboots, it
	displays the reboot request and the
	state of the unit at that time.
BFSM: Boot FSM - new state: STABLE	Beginning with version 2008.3,
	after the unit reboots, the state of
	the unit is displayed.



Cannot UpdateInfo for	This message usually indicates
0x0050e80196fe00123f0af7a0080045000030a19a40008006cb20ac14	that the user may have be doing IP
0xffffffffff00123f0af7a0080045000030a19a40008006cb20ac14	spoofing and potential ARP
	poisoning attacks (including TCP
	SYN scans with spoofed source
	IP). The mac address in red is one
	of the subscriber cards on the AG
	and the address in green is the
	user that is sending this packet.
	When the mac address in red is
	ffffffffffff, then the user is
	sending packets using the
	broadcast mac address, and all
	users on the network will see this
	packet and will affect things that
	use broadcast, such as DHCP.
Cannot UpdateInfo (reason 0) for (2008.3 or later)	Subscriber update was successful
Cannot UpdateInfo (reason 1) for (2008.3 or later)	Tut system is taking subscriber's
	IP address.
Cannot UpdateInfo (reason 2) for (2008.3 or later)	Subscriber trying to update its
	address with a blacklisted address.
Cannot UpdateInfo (reason 3) for (2008.3 or later)	Subscriber is trying to update
	itself with an IP address already in
	use by another user.
	Ϋ́
CAUTHEN: excess request removed from list	The NSE has cleared old
A	centralized management request.
CAUTHEN: invalid ID in HTTP authentication	The Authentication ID for the
(v 7.1.008 and later)	Centralized Authentication is
	invalid so the Centralized
	Authentication can't initialize
	properly
CAUTHEN: invalid parameters for init authentication	Name and/or password is missing
1	or invalid length
CAUTHEN: Set: parameters changed successfully	Centralized Authentication
(v 7.1.008 and later)	settings have been changed.
CAUTHEN: user added to cache	A user has logged in using
(v 7.1.008 and later)	Centralized Management
CAUTHEN: user removed from cache	A user that was logged in with
	Centralized Management has
	timed out.
CFS: file: AuthFile.dat synchronization bypassed	When the NSE reboots and the
	memory cache for the authfile has
	not changed, this message is
	posted since the authfile does not
	need to be updated.
	need to be updated.



CFS: file: /flash/AuthFile.dat synchronized from cache	File has been updated from cache
CFS: file: /flash/RoomFile.txt synchronized from cache	memory.
CFS: file: /flash/currFile.dat synchronized from cache	
CFS: file: /flash/dhcplease.txt synchronized from cache	
CFS: file: /flash/pmsRdirXmlQ.dat synchronized from cache	
CFS: file: /flash/pmsRedir.dat synchronized from cache	
CFS: file: /flash/radFile.dat synchronized from cache	
CFS: file: /flash/radXmlQ.txt synchronized from cache	
CLI_SR: 0244 CLI Serial session 1 closing	Serial connection has logged out
CLI_SR: 0244 CLI session 2 closing	
CLI_SR: 0254 Requesting reboot	Reboot request via serial
CLI_TN: 0244 CLI session 4966 timed out	Telnet session has timed out
CLI_TN: 0244 CLI SSH session 0 timed out	SSH session has timed out
CLI_TN: 0244 CLI Telnet session 830 closing	Telnet session has logged out.
CLI_TN: 0254 Requesting reboot	Reboot requested via telnet
CLISRD: 0208 Serial FIOBAUDRATE Error	AG 2000/2100 only. During
	initialization, the AG tries to
	initialize the serial port which
	does not exist.
CLISRD: 0216 Serial session 1 spawning	Serial connection started
CLISRD: 0220 Serial session 1 timed out	Serial connection has timed out
CLISRD: Starting CLI on the serial port	Serial port has been set to CLI
CLISRD: Starting PMS on the serial port	Serial port has been set to PMS
CLISRD: Unexpected return value from pms in cliSrD:	Something is being sent to the
I I	serial port when PMS is enabled
	and it is not a PMS control
	character
CLISRD: writeBufferedSerialOutput(): bad FDs	The File descriptor that shows
	what needs to be written out is not
	correct.
	- -
CLITND: 0234 Telnet session 830 spawning	Telnet session has been started
CLI_TN: 0244 CLI Telnet session 121 timed out	Telnet session as timed out
COMMON: ExternalTcpSite::SetUri(): empty DNS name	No DNS name was entered in one
	of the entries for Login Page
	Failover.
COMMON: nseSplitUri(): invalid hpath separator	The URL that the NSE received
	has an invalid separator such as
	http://www.google.com?search.
Config: AUTOCONFIG: Authentication Request sent to Radius	Authentication request sent to
server.	Radius server when Auto
	Configuration is enabled.
Config: AUTOCONFIG: ftpXfer() failed	The NSE was unable to transfer
	the files from the ftp server.
Config: AUTOCONFIG: Fetch config file list from ftp server failed	The NSE was unable to receive the cnfglist.txt from the ftp server.



Config: AUTOCONFIG: No RADIUS response.	No response was received from
	the Radius Server when Auto
	Configuration is enabled.
DATLIB: packet received on a closed dat session. Unmapping Old	Response received for a session
session.	that was already closed. This
56551011.	could be caused if a user closes a
	web page before it fully loaded.
	web page before it fully loaded.
DDNS: ConnectSocket : connect failed for ip:63.208.196.92, port:	The NSE was unable to connect to
443, errno: 0x3c	the DynDNS server.
DDNS: DynDnsConnSocketProto::ConnectSocket : failed to	The NSE was unable to update the
resolve>ns1.mydyndns.org<	record because the name does not
	exist.
DDNS: Dynamic DNS update successful:xx.xx.xx	Dynamic DNS record was
	updated with the displayed IP.
DDNS: Not proceeding with Dynamic DNS update since IP did not	Dynamic DNS is enabled;
change	however it is not updated because
	the IP address of the NSE has not
	changed since the last update.
DDNS: Will not carry out update: please correct a hostname-related	The NSE is unable to update
problem first	Dynamic DNS because there is a
	problem with the host name.
DDNS: Will not carry out update: waiting for a change to username	The last attempt to update the
and/or password	DDNS failed the login and there
	hasn't been a change to the
	Username and/or Password. Make
	a single change to either one of
	them even if it is to delete and re-
	type a character and it will allow
	the DDNS to re-attempt the update.
	upuate.
DHCP: choose_lease: giving infinite lease: IP 172.27.172.72 haddr	A Bootp client is requesting a
0x000f1fbff225	DHCP lease so we give an infinite
	lease because BootP requires a
	static IP.
DHCP: DHCP client: ip 146.7.42.15, netmask 255.255.255.0,	This is generated when the NSE is
gateway 146.7.42.254	configured to receive its IP
	address through DHCP client and
	shows the address it has received.
DHCP: dhcpBufGet: netTupleGet failed	There is no memory in the buffer
S_netBufLib_NO_POOL_MEMORY	for DHCP to get an MBlock.
DHCP: dhcpClientRelay: htype or hlen error in msg	The NSE received a malformed
	DHCP packet and was not
	processed.
DHCP: DHCPInit: could not start DHCP Server	DCHP server did not start
DHCP: DHCPInit: server and relay are OFF	DHCP services are disabled
DHCP: ndxDHCPInit: 0021 DHCP initialized	DHCP services have been started



DHCP: DHCPInput: not dhcp packet	The length of the packet that has a
DHCP: DHCPInput():not DHCP packet (len=146,	DHCP header is incorrect for a
ip_off=4000,ip_len=132,ip_hl=05), interface 0, dropping.	true DHCP packet.
DHCP: DHCPInput: rngBufPut(privateEventRing) failed	The NSE received a NAK from
	the DHCP relay server and the
	lease offered was not available.
DHCP: DHCPInput: Wrong port	This appears to be a DHCP packet
DHCP: DHCPInput():Wrong port, interface 0, dropping	but for a non-DHCP port and the
	NSE does not process it
DHCP: dhcpIsValidPacketAndLength: invalid ip_len	The length in the packet is larger
	than what the actual length of the
	packet is.
DHCP: DHCPLeaseHook: error renaming lease.txt	An error occurred while creating a
Ŭ	new least.txt when one does not
	already exist.
DHCP: DHCPLeaseHook: open failed	When the NSE starts up and tries
I I I I I I I I I I I I I I I I I I I	to open the lease.txt but cannot
	either open or find the file.
DHCP: DHCP lease file /ndx_cache/dhcplease.txt:1 has been	DHCP lease file has been updated
synchronized, 4031 leases recorded, 1351 active	from memory.
DHCP: dhcprStart: fragment	The DHCP request came in as a
Difer : unopistait: magniont	fragment which is not supported
	and is dropped by the NSE.
DHCP: DHCPServerInit: error initializing DHCP server	DHCP server did not initialize
DHCP: dhcpsInit: read_addrpool_file failed	The NSE was unable to read the
Difer : unepsinit: read_addipool_ine faned	DHCP address information on
	boot.
DHCP: dhcpsInit: read_bind_db Failed	
DHCP: uncpsinit: read_bind_do Faned	Reading in the binding database
	from the lease.txt failed during
	initialization.
DHCP: dhcpIsValidPacket: bad cookie 2b4d395a	The NSE has received a packet on
	the DHCP port, and does not have
	the correct DHCP Magic Cookie.
	Most likely this packet is not a
	DHCP packet at all.
DHCP: dhcpsStart: dst port (68) not DHCP server port	This indicates that there is another
	DHCP server on the subscriber
	side of the NSE
DHCP: dhcpsStart: Invalid DHCP options packet	This means that the client sent an
	invalid DHCP cookie. If this is
	seen, it could mean data errors in
	network or a non-compliant
	DHCP client.
DHCP: dhcpsStart: invalid IP header	A packet was received on port 68
	(DHCP) that was not a DHCP
	request.
	-



DHCP: dhcpsStart: MAC: 00-00-39-3A-19-DF has Server src port	This indicates that the Mac
and dst port (68)	address listed is advertising itself
DHCP: dhcpsStart: MAC: 00-16-6F-01-0D-D8 has Server src port and dst port (67)	as a DHCP server
DHCP: dhcpsValidateDequeuedMessage(): dst port (68) not DHCP	This indicates another device on
server port	the subscriber network is acting as
	a DHCP server
WARNING DHCP: dhcpsValidateDequeuedMessage(): invalid IP	The NSE has received a
header	fragmented DHCP packet and is
DHCP: discover: get_cid failed	unable to process it. The Client ID was not in the
DHCP: discover: get_cid failed	Discover packet that was received
DHCP: dump_bind_db: cannot open the binding database.	The NSE is trying to open the
brief : dump_bind_db. cannot open the binding database.	lease.txt to write to it and it failed
DHCP: dump_bind_db: could not stop and close the bind DB	The NSE could not update the
	lease.txt
DHCP: free_bind: could not find corresponding binding in bindlist	The NSE is trying to clear a lease
	from the lease file, but it has
	already been cleared.
DHCP: garbage_collect: dangling bind structure bindptr->data =	The NSE code attempts to clean
0x37ff140 cid = 0x00000000000 IP = 10.0.0.37 I	up DHCP bindings that have been
	turned off and a subscriber in the
	subscriber table appears with the
DHCP: icmp_check: BAD conflict: Req: MAC 00-10-60-28-10-07;	same ip address This happens if the DHCP lease
In SubTable: IP 192.168.4.21 MAC 00-90-96-AC-46-43	the NSE wants to hand out
DHCP: ip_conflict_check: BAD conflict: Req: MAC 6C-40-08-05-	already exists in the Subscriber
AE-17; In SubTable: IP 192.168.1.254 MAC 1C-1D-86-26-54-41	table. If it does, then the NSE will
	skip this lease and go on to the
	next one
DHCP: ndxDHCPInit: 0022 DHCP initialization failed	DHCP failed to initialize
DHCP: nomadixForwarding: error relaying client message	The NSE could not send the
	DHCP relay message to the
	network for some reason. A
	possible cause would be that it
	would require fragmenting the
DUCD: Offer large too his (1); and in 1144400701	request.
DHCP: Offer lease too big (1): expire: 1144400701 curr_epoch: 1144082970 currentTime: 1144082970 offer: 317731 default: 3600IP:	This occurs if the expiration on the lease is a lengthy one. This
172.27.173.25 haddr: 0x00166f301f12	the lease is a lengthy one. This usually occurs when the time on
172.27.175.25 huddi. 0x001001501112	the NSE is incorrectly set.
DHCP: public IP unavailable for upsell	Beginning in 2008.1.005, when
	the system is set for IP Upsell and
	the public pool is out of leases,
	the subscriber will receive a lease
	from the private pool and this
	message is generated.



DHCP: read_addrpool_file: Bad DHCPOOLS.TXT copied to	When initializing, the NSE
BADPOOLS.TXT	determined that the DHCP pool
DHCP: read_addrpool_file: Bad DHCP Pools copied to	was corrupt and backs it up in
BADDHCPPOOLS.TXT	order to create a fresh file.
DHCP: read_addrpool_file: Error found on Pool #	The Pointer to this pool shows
	that it has an invalid record in it
	so will not be initialize during
	bootup.
DHCP: read_addrpool_file: Error found on Pool (server IP 10.33.24.1, mask 255.255.252.0)	Not a valid DHCP pool entry.
DHCP: read_addrpool_file: no good DHCP pool entries found.	No valid DHCP pools were
	identified when trying to initialize
	the DHCP server so the NSE will
	reboot and revert to the default
	DHCP settings.
DHCP: read_addrpool_file: Please reboot to restore default DHCP	This follows the Bad
pool	DHCPOOLS message and the
	NSE should be rebooted.
DHCP: read_bind_db: can't find resource "usg1a010348" in	This occurs if the DHCP Lease
nmhashtable	pool settings have been changed
	in the NSE and the lease is not
	part of the new pool.
DHCP: read_bind_db: read_cid failed	The NSE was unable to obtain the
	Client Identifier from the
	database.
DHCP: read_bind_db: read_subnet failed; cid of entry: "0x000e"	When looking in the DHCP
	binding database the Subnet field
	for the subscriber was 0 which is
	an error.
DHCP: request: get_cid failed	When processing the DHCP
Difer : request. get_eta fanea	request from the subscriber no
	Client ID was found in the packet.
DHCP: send_dhcp: couldn't send DHCP message: OK	The NSE could not send the
Difer . send_unep. couldn't send Difer message. OK	DHCP packet to the subscriber.
	on the wire.
DHCP: send_dhcp: couldn't send DHCP message:	The memory block that had the
S_dosFsLib_FILE_NOT_FOUND	DHCP message to send was freed
DHCP: turnoff_bind: binding passed is NULL!	before sending the message. This can happen if the code tries
DITCE. turnon_ond. onding passed is NOLL!	to turn off a resource because
	there's someone on the subscriber
	side that is already using that
	address. In this case, if the
	resource does not have a
	corresponding binding, this syslog
	will result.
DHCP: turnoff_bind: hash_del for client ID "0x00000000000" failed	The NSE failed to remove the
	client from the hash table of
	leases. It will try again to perform
	this action.



DHCP: usgDHCPAddressHook: fread failed	This is displayed when the NSE initializes DHCP during the boot process
DHCP: usgDHCPInit: could not start DHCP Server DHCP: usgDHCPServerInit: error initializing DHCP server	DHCP server could not be initialized when the NSE rebooted.
DHCP: usgDHCPLeaseHook: error deleting lease.txt	The NSE is unable to delete the lease.txt
DHCP: usgDHCPLeaseHook: error writing lease.txt	The NSE is unable to write to the lease.txt
DHCP: Warning: DHCPDISCOVER - No available addresses in pool 192.168.0.0	No more leases available in subnet 192.160.0.0 when using subnet-based DHCP
DHCP: Warning: DHCPDISCOVER - No available addresses.	No more leases available

DNS: dnsRedirectFromSub(): GetDNSServerIP failed	This occurs when the when redirecting the DNS packet and the DNS server cannot be found.
DNS: ndxDNSRedirectionTable::processFromNetwork(): could not get subid	This syslog suggests that we could not get the subscriber associated with a particular DNS redirection request.
DNS: ndxDNSRedirectionTable::processFromNetwork(): duplicate reply or reply without request	The NSE has received a DNS reply from the network side but does not have a matching request
DNS: ndxDNSRedirectionTable::processFromSubscriber(): dnsIsQueryA() failed	The NSE has received a DNS packet that was not a valid DNS query and is not processed.
DNS: ndxDNSRedirectionTable::processFromSubscriber(): dnsLimitUdpPayloadSize() failed	The DNS packet received was not correctly formatted, or not a DNS packet at all.
DNS: ndxDNSService::FromNetwork(): not from DNS server, count=4, srcIp=209.170.120.46 DNS: ndxDNSService::FromNetwork(): not from DNS server, count=1168164, srcIp=173.225.255.214 on port WAN	The NSE has received a DNS packet that came in from a Non- configured DNS server
DNS: ndxDNSService::FromSubscriber(): Unable to determine if redirection is needed	The NSE was unable to redirect the DNS request.
DNS: ndxService::processKnownNames(): dnsIsQueryA() failed	The NSE has received a valid DNS query, which failed.
DNS:ndxDNSRedirectionTable::dnsSubPktForRedirectionTable(): GetSubId() failed	This syslog suggests that we could not get the subscriber associated with a particular DNS redirection request.
DNS: ndxDnsConfigInit: setting primary WAN portNum: 0 pDmIndex: 1	Sets the NSE to use the proper primary WAN for system DNS resolution.
DNS: ndxDnsConfigInit: setting DNS settings for DNS rowIndex: 1	This ensures that the DNS configs are used from the set configs for IPv4



DNG Energenbergiber eren and see 1111	An issue a second 1. 14 DNG
DNS: FromSubscriber: aaaram excl unavailable	An issue occurred with DNS
	redirection through a tunnel.
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DNSSEC: Downstream connection dropped due to lack of resources	There were 20 concurrent DNS
	queries using TCP transport
	protocol and a new query arrived.
	The NSE will close 5 sessions and
	generates this syslog.
DNSSEC: Downstream 'processConnectFailure()	Caused by possible DNS
Disble: Downsteam processeonneed anare()	configuration error.
DNSSEC: dnssecConnection::accpt - Connection accept failed	The TCP connection for DNS
DNSSEC. unssecconnectionacept - Connection accept failed	between the user and the NSE
	failed.
DNSSEC: dsMgr::processPacketFromPartner - stale response dropped	A response came from the DNS
	server and the session has already
	been clean up or the client
	dropped the connection.
DNSSEC: Invalid packet length: 4930	DNS packet is larger than the
	supported size of 4096
DNSSEC: usMgr::packetReceived - Unable to route DNS response	The NSE received a DNS
	response, however the requested
	connection to the user no longer
	exists.
	CABUS.
DSTHTTPR: Added 'www.testurl1.com' Destination HTTP	A HTTP redirection URL has
Redirection object	been configured.
DSTHTTPR: Removed 'www.testurl1.com' Destination HTTP	A HTTP redirection URL has
Redirection object	been removed.
ERROR AAA: aaa_Iws_PMS_Micros_Process: called from the	A user tried to bill to the PMS
wrong state	from either a port that has been
	blocked or the user was already a
	valid user on the NSE.
ERROR T8601: Time 8601 parsing error	Did not receive a number for the
8	time zone when trying to parse the
	time information mainly for the
	Radius Expiration attribute.
Error, IPSEC has no SPs defined	There are no Security Profiles
EITOI, IT SEC HAS HU ST'S UCHIEU	
	Configured for the IPSEC Tunnel
	x 11 1 1 1 1 1 1 1 1 1
FILE UPG:	Indicates that the file listed has
ndxFileUpgradeManagerClass:: processFilesRegisteredForUpgrade():	been upgraded after the reboot of
upgrading /flash/filename	the system to X5.
FTPD: FTP session ipftps_1295 spawning	FTP session created to the NSE
FTPD: Active FTP session ipftps_5402 timed out	FTP session to the NSE has timed
r r	out
GetTime:: Server: [whyme.ntp.org], timeout: [5] secondsFailed	Unable to connect to time server
Gerrine Server. [wnyme.ntp.org], uncout. [5] secondsrailed	Chable to connect to third server



GOA: No transaction key for credit card transaction	The transaction key has not been
	set in the credit card settings.
GOA: Radius challenge received, treated as reject	A Radius Challenge was received
	and was not from a.1x client and
	was rejected.
GOAH: socketAccpet(): ssl could not be opened:	SSL certificates are either missing
/ndx_sslio//flash/server.pem:/flash/cakey.pem:53:nbio	or corrupt and cannot be loaded,
GOAH: socketAccept(): accept error 53	A socket is being closed before it can be processed.
GOAH: socketAccept(): accept error 55	When trying to clean the socket,
	there was no available buffer
	space to accept an incoming
	connection.
GOAH: socketAccept(): accept error 70	A socket is no longer available
	and cannot be connected to.
GOAH: socketFlush(): socket error 32, closing.	When trying to clean the socket, it
GOAH: socketFlush(): socket error 60 (goa sid=4, real sd=109),	was already closed.
closing.	
GOAH: socketGetInput(): socket error 54, closing	A socket was open but did not receive the correct information to
	proceed.
GOAH: socketOpenConnection(): socket opened on port 1111 (goa	Sockets open and reserved up
sid=0, real sd=45)	boot.
GOAH: socketOpenConnection(): socket opened on port 1112 (goa	
sid=1, real sd=49)	
GOAH: socketOpenConnection(): socket opened on port 2111 (goa	
sid=2, real sd=51	
GOAH: socketOpenConnection(): socket opened on port 3111 (goa	
sid=3, real sd=52)	A simple http request was
GOAH: websGetInput(): processing a simple HTTP request	A simple http request was received with header fields to
	process.
GOAH: websTimeout(): closing socket due to timeout	The web request timed out
	because the NSE didn't receive
	any data from the subscriber's
	browser before the timeout hit so
	the socket is closed.
GOAHEAD: socketReady(): socket error 54, closing	Socket was in ready state with
	buffered data and was closed.
UASUTDL, hockEind(), Emon invelid hock rejeter	When doing the lealure for the
HASHTBL: hashFind(): Error, invalid hash pointer	When doing the lookup for the Hash Table the Pointer is NULL
HASHTBL: hashFind(): Error, invalid parameters	Either the Hash pointer or the data
	in the Hash is NULL when the
	lookup for the Hash happened.
HOSTADDR: DNS resolve request ignored	A passthrough address was to be
	resolved, but was removed before
	the resolution completed.



HOST_PAS: dnsNameStore::insertDNSName(): duplicate DNS name exists HPT: dnsNameStore::insertDNSName(): duplicate DNS name exists	This is generated when the Passthrough Address and URLFiltering DNS names are being resolved, and more than one entry resolves to the same address.
HOST_PAS: dnsNameStore::insertIPAddr(): duplicate IP address exists HPT: dnsNameStore::insertIPAddr(): duplicate IP address exists	An IP address being added to the passthrough list already exists.
HPR: iccRedirect::ProcessGetRequest>>> Error getting ICC info for subscriber 000F1F144156.	Could not get the Subscriber info, State type, or Status for this subscriber.
HPT: HptDNSNameTable::insertUrl(): IP_addr:port_num format not supported	An IP or Port number was added to the Passthrough Address list and it is not supported at this time.
HPT: HptDNSNameTable::insertNameForAlias(): alias not found	An error occurred when trying to resolve the alias for a passthrough address
HRS: checkForRedirectLoop (2): submac aa:aa:aa:aa:aa:aa to 172.16.106.57:80	The NSE is preventing the Redirect where the IP of the redirecting page is not in the DNS cache for a Passthrough address but the HOST is
HRS: (HrsTask34) Excessively large HTTP command received, cannot buffer it.	NSE received an HTTP request that is larger than 8Kb in length from a pending subscriber and drop this request
HRS: Missing Host header, set to '63.80.242.57'	The NSE is attempting to redirect an HTTP session and it discovers that the HTTP request does not have an HTTP Host header. It may indicate that the request was not generated by a web browser because browsers normally include the Host header. The NSE pretends the Host header was filled in by using the destination IP (which is in the syslog) for further processing.
HRS: httpRedirect::Process: Failed to open SSL connection	HTTP Redirection is failing to establish SSL connections.
HRS: httpRedServerRun: getpeername() ERROR.	The lookup for the subscriber's info failed. Most likely the user is no longer connected to the NSE.



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HRS: Redirects attempted 15255, tasks spawned 14000, short circuits from redirect task 1155	The NSE has detected non-http traffic that is being redirected by the HPR function and kills the connection since it cannot redirect the session.
HRS:Re-initializing subscriber proxy discovery state	The NSE is trying to determine the proxy state of a user after receiving conflicting proxy information.
HRS: trying to proxy for stack 00:E0:B8:6D:C9:37	This subscriber is trying to send a proxy request to the NSE's IP address.
HSG_LK: key not found USG_LK: key not found	The license key was not found on the license key server
HTTP PRO: proxy AppendRequest(): Cannot not get a new mblk	This occurs when the NSE tries to clear a memory block so it can copy an old proxy request to it there was no space for it.
HTTP PRO: proxyBufGet: cannot get a PROXY BUF	Cannot get a Buffer from the proxy buffer pool. Could be caused if there are no more free proxy sessions.
HTTP PRO: proxySubDNSComplete(): proxydata is NULL	The NSE was doing a DNS request thinking that it was a proxy request, however Proxy = NULL and sends this syslog
HTTP PRO: proxySubFormHeaders(): proxydata is NULL	The pointer to this proxy data is NULL which means it was has already been cleared.
HTTP PRO: proxySubProcessSYN: cannot get a PROXY ALG HTTP PRO: proxySubProcessSYN: cannot get a PROXY ALGInfo	When handling a SYN from a subscriber if there are no Proxy ALG's available two iterations of the cleanup routine run. If there are still none available this message is generated.
HTTP PRO: proxySubProcessSYN: cannot get cleanup a PROXY ALG HTTP PRO: proxySubProcessSYN: cannot get cleanup a PROXY ALGInfo	All proxy sessions are being used, and no new ones can be created.
HTTP PRO: proxySubTOQDelete(): attempt to delete an unmapped or a remapped session	When trying to clear a Proxy connection the TOQ for that session was actually re-mapped so it wasn't free to clear.
HTTP PRO: proxySubTOQRTX(): attempt to use an unmapped or a remapped session	Proxy Transmit tried to use an unmapped or remapped session which is not allowed.
HTTPS: httpServerRequestLoop: errno – 53 HTTPSVR: httpServerRequestLoop: errno - 53	A connection to the Web interface was opened and closed quickly.



h245: h245Subscriber: Failed to map a session	H.323 transaction that failed to map properly.
H323 ALG: h323Network: prior session exists. Deleting it	A new H323 session is being requested although the session already exists. To avoid a duplicate mapping, the first one is deleted a new one created.
ICMP: icmpNetwork 4 error giving smartNatSem	When Giving the Semaphore for the ICMP packet to be passed, the ICMP type is an unknown type.
ICMP: isIcmpForMappedSession(1) failed to take semaphore	When trying to obtain a Semaphore for a mapped ICMP session the Semaphore was not available.
IF_MONIT: Monitoring result on xxx interface is 1:Unavailable	Interface monitoring shows this port as Unavailable
IF_MONIT: Monitoring result on xxx interface is 2:Available	Interface monitoring shows this port as Available
IF_MONIT: Changed monitoring state of xxx interface to 2:Available	Interface monitoring shows that the port status as changed and to which state.
iNAT: Address selection couldn't find subscriber	The user that the session was created for no longer exists in the current subscribers table.
iNAT: addStaticEntry: nataddress and natport already being used	Selected Ports and address are already in use and cannot be configured for Static Port Mapping.
iNAT: addStaticEntry: subscriber IP/port already mapped with remote ip/port	This Static Port mapping already exists.
iNAT: clean: 0 remoteport for nat IP = subscriber IP	The Destination port from the subscriber is 0 which shouldn't happen.
iNAT: cleanIPsecAddress(): couldn't find address binding for c2f843c8 -> d293d441	When searching the DAT mappings the NSE could not find a session for these two IP addresses.
iNAT: cleanPPTPAddress(): couldn't find address binding for 8c38d33f -> 7f75f347	When searching the DAT mappings the NSE could not find a session for these two IP addresses.
iNAT: createNewSessionIfAppropriate(): non-SYN packet received on deleted or nonexistent TCP session. 101 total occurrences. Most recent: (proto=6, sub ip:port=172.20.0	The NSE has received a packet from a subscriber on a TCP (proto=6) connection that was already closed or that does not exist.



iNAT: createNewSessionIfAppropriate(): second-or-later fragment	The NSE will not create a new
received, cannot create session 8221483 total occurrences. Most	session because the packet is a
recent: (proto=17, sub ip=172.21.2.229, rem ip=146.23.30.136)	fragmented.
iNAT: datSessGetNext: error taking sem	The NSE was unable to display
in a first databasis of the control taking some	the DAT table when requested
	from the web or command line
	interfaces.
iNAT: failed to delete record from data array	The NSE could not remove the
	address or range from the INAT
	pool.
iNAT: GetAddress(): Existing ESP session node for new address	When trying to create a new
	session for ESP, an identical
	session is found and this message
	is generated.
iNAT: GetAddress(): Existing GRE session node for new address	A session already exists and the
	client is trying to create a new one
	to the same address.
iNAT: GetAddress(): Made ESP: Couldn't get Address Binding	When setting up an ESP
	connection the NSE could not
	retrieve a Semaphore for the
	Address Binding.
iNAT: GetAddress(): Make GRE: Couldn't get Address Binding	When setting up a GRE
\checkmark ϵ ϵ	connection the NSE could not
	retrieve a Semaphore for the
	Address Binding.
iNAT: GetAddress():Found ESP couldn't find address binding	When setting up a ESP connection
	the NSE could not retrieve a
	Semaphore for the Address.
iNAT: GetIPsecAddress(): couldn't add bind to table	The NSE could not add a mapping
	to the Binding table for an IPSEC
	connection
iNAT: GetIPsecAddress(): no address available	No addresses available in the iNat
	pool
iNAT: GetPPTPAddress(): couldn't add bind to table	When trying to bind a PPTP
	session to the session table it
	failed.
iNAT: GetPPTPAddress(): couldn't get a bind	The Pointer to the PPTP address
	is incorrect so no Binding is
	present
iNAT: GetPPTPAddress(): no address available	No addresses available in the iNat
	pool
iNAT: GetSpecificAdressPort(): can't get port for address 9750e994	If the address received to create
	the mapping isn't the NSE's, then
	it returns that it can't get a port for
	the specified address.
iNAT: iNAT::addStaticEntry:GetspecificPort FAILED for	Adding a Static entry for Port
9750e994/8105	9005 Failed for IP 130.252.109.67
	(hex IP)



iNAT: ndxInat::FromSubscriber(): Session Rate Exceeded1: 00:80:C8:09:3A:4B iNAT: isRateLimitExceeded(): Session Rate Exceeded1: 00:25:00:45:28:14 iNAT: Session rate limit exceeded, most recent MAC is 9C:FC:01:5A:83:45, cumulative count is 16273998 iNAT: packet received on a closed iNat session.	This occurs when Session Rate Limiting is enabled and the subscriber has reached the configured limit. This indicates that the NSE has
Unmapping Old session. iNAT: Packet received on a closed iNat session.Unmapping Old session. p=6, sip=510b010a, sp=59024, rip=51b8f811, rp=443, nip=33bc41b5, np=8419, tvs=1519613992, sts=1519613455	received a packet for a client session, but that session is no longer open.
iNAT: removeStaticEntry: can't find static session	This is generated when a session lookup returns as null.
iNAT: sessionNodeMap(): Got a port with a mapped session	The returned port for the session that is trying to be mapped is already mapped.
iNAT: sessionNodeMap(): Got already mapped session for- NAT 153e88d8/0 -> DEST ffad1bac/138 protocol 17	A session is already mapped for this defined address and information so no new session is created.
iNAT: sessionNodeMap(): mapping an in use session	The session being mapped is identical to an existing one so no new session is created.
iNAT: sessionNodeMap(): sessionNTable.Add() failed	Generated when adding a Node to the Session Table Hash fails. Possible failure to create DAT Session.
iNAT: sessionNodeMap: cannot get a NETWORK Address iNAT: sessionNodeAlloc: cannot get a NETWORK Address	A Network address for the DAT Session (IPSEC OR DAT) could not be allocated.
iNAT: sessionNodeAlloc(): Conflicting session found. 55 total occurrences. Most recent: NAT 201.65.94.19:21969 -> REM 104.112.212.224:443 protocol 6 (sub 172.18.5.169:59048, other sub 172.18.7.232:54658	This is when there are possibly 2 sessions being created for ESP from different guests without NAT-T outside of INAT.and Rate limit of syslogs happens
iNAT: sessionNodeMap: cannot get a NETWORK PORT	When the NSE tries to create a DAT session for the subscriber and the return value is not an address a port cannot be opened for the session and this message is generated.
iNAT: sessionNodeMap: cannot get a SESSION	No more available sessions to available for subscribers at this time.
iNAT: Static port-mapping couldn't add file entry into Tables	The port mapping entry attempt failed.
iNAT: Static Portmapping: Session with external port 5001 invalid. Port in internal use by the gateway. Session will not be used	A static port mapping attempt was made for a port that is already in use and is dropped.



iNAT: Static portmapping: Session with external port xxxx will only	The NSE is currently using the
take effect upon reboot (port in use)	port xxxx as an ephemeral port
	and this will be made available
	when the system reboots.
iNAT: SYN received on closed session still in TIME_WAIT period,	When there are SYN packets
dropping it. Count=59900, most recent: (sub	showing up on a closed session
ip:port=172.18.15.65:52560, nat ip:port=201.65.94.19:59378 rem	even though it is still in
ip:port=5.254.149.246:32960)	TIME_WAIT is to keep from
r r	opening a session that is already
	there. This syslog is rate limited.
iNAT: UDP clean: 0 remoteport for nat IP = subscriber IP	Occurs when a UDP session with
in the observer of the subserver in	the NAT IP is the default NSE IP
	with 0 as the Port.
	with 0 as the 1 oft.
INIT: 0042 Static_route_initialization_failed	When the NSE is initializing,
INTER State_Foure_Initialization_failed	added static routes did not
	initialize.
IDSEC: IVE moon configuration file and found	
IPSEC: IKE peer configuration file not found.	The IKE peer configuration file was not found or the IKE
	information was missing in the
	peer configuration.
IKE, Tunnal pagatistian timagut after repeated ratios	The NSE could not negotiate the
IKE: Tunnel negotiation timeout after repeated retries	IPSEC tunnel.
IPSEC: SP1: IPSec AH Tunnel is DOWN (no IKE channel)	The AH portion of the IPSEC
	connection failed to negotiate and
	initialize.
IPSEC: SP1: IPSec ESP Tunnel is DOWN (IKE channel OK, no SA)	No Security Association with the
	Tunnel has been initialized.
IPSEC: SP1: IPSec ESP Tunnel is DOWN (no IKE channel)	The IKE portion of the IPSEC
	connection failed to negotiate and
	initialize.
IPSEC: SP1: IPSec ESP Tunnel is UP	The IPSEC tunnel is up
IPSEC: SP1: IPSec ESP Tunnel to peer 208.196.23.65 is UP,	The IPSEC tunnel to the specified
(prot=ANY,rem=208.196.23.66,loc=66.78.204.86)	Peer is up and working.
LOG: Could not add to the msg queue ndxlogFileRecord, type	An error occurred while adding a
HISTORY	record to the History Log file
LOG: Could not add to the msg queue ndxlogFileRecord, type	An error occurred while adding a
SYSLOG	record to the local Syslog file
LOG: writelogRecord failed on Logfile!	Could not write the History
LOG: writelogRecord failed!	information to the Log file. This
LOGGING: Could not add to the msg queue ndxlogFileRecord	can be caused if a reboot is issued
	or another process has blocked
	access to the log.txt.
	<u> </u>
MAC_FILT: 1 packets discarded in last minute due to mac filtering,	Packet(s) received from a user
MAC_FILT: 1 packets discarded in last minute due to mac filtering, last was from 00:11:24:a0:54:42	
	Packet(s) received from a user





NETIFWTCH: Gateway not responding, going to Pre-Reboot state.	The NSE has missed all the pings
TETH WTEH. One way not responding, going to Tre-Reboot state.	required to move to the next state
	of the Network watchdog
NETIFWTCH: Gateway now responding, going back to normal	NSE received a response from the
operating state.	Gateway before it actually started
	the reboot while it was in Pre-
	Reboot state so is changing back
	to normal state.
NETIFWTCH: System in unstable state. Rebooting.	The NSE has not received enough
	ping responses from the router to
	feel that the network is stable so it
	reboots to try an get the router to
	know that the NSE is there.
No more dot1x objects	All objects for IEEE 802.1x are
	used
nomadix.: Invalid Plan Number.	The NSE has received a XML
	User Pay command for a X over
	Plan number that does not exist.
nomadix.: printRecord: Room State invalid. Set to BLOCKED.	An attempt is made to bill to a
	room that is blocked.
NSE: Dropped packet received from WAN side with IP matching that	Means the Source IP of packet
of one of subscribers.IP: 10.10.3.15	that hit the network port trying to
NSE: Dropped packet received from WAN side with source IP	get to a subscriber is the IP
192.168.2.22 matching that of a subscriber	address of a subscriber in the
	current table. This could be
	caused by a network issue or loop.
PPP: Exiting.	PPPoE connection has failed and
FFF. Exiting.	is exiting.
PPPoE: PPPoE Network Interface is up, local=200.67.68.72,	NSE is set for PPPoE and was
remote=200.38.193.226	negotiated successfully.
101100-200.30.173.220	negotiated successfully.
PROXY: Bad hreq_scheme. Too long.	The http request was too large for
	proxy to handle and is dropped.
PROXY: icmpSubscriber(): Session Rate Exceeded:	A proxied user has exceeded the
00:14:BF:A3:B0:01	Session Rate limits.
PROXY: proxySubProcessSYN(): Session Rate Exceeded1:	
PROXY: proxySubPacketType: Unsupported hreq_scheme:	The http request does not match
%3CHTML%3E%0A%3CHEAD%3E%0A%3CMETA%20HTTP-	one that is supported by proxy and
EQUIV=%22REFRESH%22%20CONTENT=%222;%20URL=http	is dropped.
PROXY: proxySubPacketType: Unsupported hreq_scheme: daap	A daap request was made through
	proxy and failed as it is not
	supported by the NSE.
PROXY: proxySubPacketType: Unsupported hreq_scheme: ftp	A FTP request was made through
	proxy and failed as it is not
	supported by the NSE.



PROXY: proxySubPacketType: Unsupported hreq_scheme: https	A https request was made through proxy and failed as it is not supported by the NSE.
QOS_CLAS: Failed to initialize QoS classification INIT: 0081 INIT QoS Classification Initialization failed	QoS Classification did not initialize, most likely due to misconfiguration of the feature.
QOS_MARK: Failed to initialize QoS marking INIT: 0082 INIT QoS Marking Initialization failed	QoS Marking did not initialize, most likely due to misconfiguration of the feature
QOS: ndxQosConfigClass::ReadRecordsFromFile(): updating config file	This is sent when the system boots and it is creating the QoS file from factory defaults.
realAudi: Out of mem for RealAudio	The RealAudio algorithm is out of memory and cannot handle any new connections.
realAudi: PNA message crosses TCP seg boundary	The RealAudio algorithm has a PNA message that flows over the TCP segmentation boundary which causes problems with the stream attempting to be used.
realAudi: RealAudio 1st packet has no syn	The first Real Audio that the NSE sees is part of an already established connection
realAudi: RealAudio net packets recvd b4 subscriber packets	This can be either A) the RealAudio server is on the subscriber side or B) the packets are coming in out of sequence and confusing the NSE.
realAudi: RealAudio PNA expected RobustResponse not missing	The RealAudio PNA message doesn't match what was expected and is dropped.
realAudi: RealAudio PNA no serverHello	The RealAudio PNA message does not contain a Server Hello.
RMTLOG: rmtlogXmlTcpSend: Connect error	Bill Mirror enabled, but server does not respond
RMTLOG: rmtlogXmlTcpSend: timeout	The XML command for Bill Record Mirroring has Timed out without receiving a response from the server.
RMTLOG: rmtlogXmlTcpSend: transmission Ok	Bill Mirror enabled, and response received from server
SDP: nat_sdp_body: Failed to map RTP session	When trying to map the RTP portion of the SIP connection the mapping failed.



SFTP: NETWORK END	The NSE is in upgrade mode and
SFIP: NEI WORK END	Block all SFTP is enabled and a
	SFTP connection was attempted
	and dropped.
SFTPD: SFTP session ipssh_10.10.10.10 _49425_384 spawning	SFTP session has initiated
SFTPD: SFTP session ipssh_10.10.10.10_49425_384: get	SFTP retrieved file
/flash/nseconf.txt	Si ii iculeved lile
SFTPD: SFTP session ipssh_10.10.10.10_49425_384 closing	SFTP session has ended
SIP: GetSpecificAddressPort FAILED for 69c0b4a/35002	The check for the address port
	listed failed.
SIP_ALG: sip_map_init: read from sip map file Failed	The NSE was unable to read the
	SIP mapping table.
SIP_ALG: sip_map_init: SIP map entry read from store has expired	The SIP mapping entry has
	expired and will be cleared from
	memory.
	•
SiteTrac: Portal Page external site is OFFLINE	With Login Page Failover
-	enabled, the configured External
	Web Server is offline.
SiteTrac: Portal Page external site is ONLINE	With Login Page Failover
	enabled, the configured External
	Web Server is online.
SiteTrac: TcpSiteDescriptor::Poll(): Error connecting to server	With Login Page Failover
IP=69.30.42.71, Port=443	enabled, the NSE was unable to
	connect to the portal page on port
	443 (https)
SMTP ALG: smtpNetHook: sessionNode is NULL. Shouldn't happen.	This could be a random SMTP
Dropping packet.	packet or a delayed packet whose
	DAT session has already expired.
SMTP ALG: smtpNetHook: sessionNode is NULL.	Occurs when the Original
Shouldn't<010><009><009><009> happen. Dropping packet.	Destination IP, SMTP server IP,
	and/or SMTP status is NULL, or
	the whole thing is NULL Most
	likely a bad SMTP packet.
SMTP ALG: smtpNetHook: SMTP Server IP in algdata is 0. Taking	The SMTP server information has
default route.	not been entered
SMTP ALG: smtpSubHook: cannot get a cleanup SMTP ALGData	No resources available to process
	the SMTP request.
SNMD, same dTrop Son di outh Esilura	The community string antered
SNMP: snmpdTrapSend: authFailure	The community string entered on the NSE does not match the one
SNMD: anmndTranSand: aaldStart	submitted by the SNMP browser.
SNMP: snmpdTrapSend: coldStart	The NSE has been rebooted.
SNMP: snmpdTrapSend: Nomadix enterpriseTrap # 8	Failed manager login
SNMP: snmpdTrapSend: Nomadix enterpriseTrap # 9	Trap sent indicating that the Maximum number of users has
	been reached.
	been feacheu.



SNMP: snmpdTrapSend: Nomadix enterpriseTrap # 10	Trap sent indicating that a Warm
	Reboot has occurred.
SNMP: snmpdTrapSend: Nomadix enterpriseTrap # 15	Trap sent indicating that the
	radius caching file is full.
SNMP: snmpdTrapSend: Nomadix enterpriseTrap # 16	Trap sent indicating that IP
	address of the NSE has changed.
SNMP: snmpdTrapSend: Nomadix enterpriseTrap # 17	Trap sent indicating that the DAT
	table is running out of ports.
SNMP: snmpdTrapSend: Nomadix enterpriseTrap # 18	Trap sent indicating that the Proxy
	alg is out of resources.
SNMP: snmpdTrapSend: Nomadix enterpriseTrap # 31	Trap sent indicating that
	subscriber port 1 was down.
SNMP: snmpdTrapSend: Nomadix enterpriseTrap # 32	Trap sent indicating that
	subscriber port 2 was down.
SNMP: snmpdTrapSend: Nomadix enterpriseTrap # 41	Trap sent indicating that
	subscriber port 1 is up.
SNMP: snmpdTrapSend: Nomadix enterpriseTrap # 42	Trap sent indicating that
	subscriber port 2 is up.
SNMP_MGR: 4704 Failed snmpMgrQuerySynch 00:0d:56:df:77:ab	Port Location is set for RFC1493
	Query and the NSE could not
	determine port number for the
	subscriber.
SNTPTime: Time Server: [130.149.17.8], at bootupFailed	
SNTPTime: Server: [0.us.pool.ntp.org], MON FEB 26 08:01:01 2018	Connection to SNTP server
(UTC)	established
SNTPTime: Server: [130.149.17.8], MON FEB 26 08:00:35 2018	
(UTC)	
SSH: dh_gen_key: BN_rand failed	A diffie-hellman-group1-sha1
	could not be created
SSH: packet_disconnect called recursively.	SSH peer is in a loop and has
	been disconnected.
SSH: padding error: need 259435148 block 259435184 mod 5587607	A partial packet was received and
	A partial packet was received and was unable to be processed.
SSH: padding error: need 259435148 block 259435184 mod 5587607 SSH: Read from socket failed:	A partial packet was received and was unable to be processed. It means that the client has reset
	A partial packet was received and was unable to be processed. It means that the client has reset the TCP connection (due to the
	A partial packet was received and was unable to be processed. It means that the client has reset the TCP connection (due to the application being killed abruptly)
	A partial packet was received and was unable to be processed. It means that the client has reset the TCP connection (due to the application being killed abruptly) instead of closing the SSH session
	A partial packet was received and was unable to be processed. It means that the client has reset the TCP connection (due to the application being killed abruptly) instead of closing the SSH session by using a special command such
SSH: Read from socket failed:	A partial packet was received and was unable to be processed. It means that the client has reset the TCP connection (due to the application being killed abruptly) instead of closing the SSH session by using a special command such as "bye".
	A partial packet was received and was unable to be processed. It means that the client has reset the TCP connection (due to the application being killed abruptly) instead of closing the SSH session by using a special command such as "bye". SSH session has
SSH: Read from socket failed:	A partial packet was received and was unable to be processed. It means that the client has reset the TCP connection (due to the application being killed abruptly) instead of closing the SSH session by using a special command such as "bye".
SSH: Read from socket failed: SSH: NETWORK END	A partial packet was received and was unable to be processed. It means that the client has reset the TCP connection (due to the application being killed abruptly) instead of closing the SSH session by using a special command such as "bye". SSH session has closedaaaaaaassddd
SSH: Read from socket failed:	A partial packet was received and was unable to be processed. It means that the client has reset the TCP connection (due to the application being killed abruptly) instead of closing the SSH session by using a special command such as "bye". SSH session has closedaaaaaaassddd
SSH: Read from socket failed: SSH: NETWORK END	A partial packet was received and was unable to be processed. It means that the client has reset the TCP connection (due to the application being killed abruptly) instead of closing the SSH session by using a special command such as "bye". SSH session has closedaaaaaaassddd Unable to read the server.pem. Check to make sure it exists and is
SSH: Read from socket failed: SSH: NETWORK END SSL: Unable to set cert file	A partial packet was received and was unable to be processed. It means that the client has reset the TCP connection (due to the application being killed abruptly) instead of closing the SSH session by using a special command such as "bye". SSH session has closedaaaaaaassddd Unable to read the server.pem. Check to make sure it exists and is in the correct format.
SSH: Read from socket failed: SSH: NETWORK END	A partial packet was received and was unable to be processed. It means that the client has reset the TCP connection (due to the application being killed abruptly) instead of closing the SSH session by using a special command such as "bye". SSH session has closedaaaaaaassddd Unable to read the server.pem. Check to make sure it exists and is



SSL: Unable to set private key file code:	Unable to read the cakey.pem.
33558531	Check to make sure it exists and is
55556551	in the correct format.
SSLFS: sslFsOpen: error - cannot create context	When trying to open an SSL
bibli b. ssii sopen. error - camiot create context	connection it was unable to create
	an SSL Context because it was
	NULL.
SSLFS: sslFsOpen:	The NSE did not succeed in
error - handshake failure	negotiating common parameters
	with the subscriber
SSLFS: Can't read certificate file: /flash/server.pem	Unable to read the server.pem file
SSLFS: creating new context: /flash/server.pem /flash/cakey.pem	Certificate file being read into
(2703)	memory during NSE boot
sslStrea: Connect: SSL_connect failed	The SSL handshake failed to
-	connect to the server.
sslStrea: SetSslCtx: SSL Context unset	The SSL Context has not been set
	for this connection.
SUB: Couldn't insert subscriber into Hash Table	The NSE was unable to add the
	subscriber to the current table.
SUBS: Cannot add subscriber 00:22:FA:F1:1D:02, has XML server	A user is being added with the
IP 192.168.200.15	same IP address as one of the
	XML servers, which the NSE
	does not allow.
SUBS: Subscriber has an XML server IP, cannot UpdateInfo:	A user is sending a packet with
Oxffffffffff	the IP address of the XML server
	or the XML server IP is incorrect.
SYS: (resource shortage or <010> network configuration error	This indicates that the NSE is
check netmask)	having trouble communicating on
	the network.
SYS: 0x1b09e88 (httpRedServer) [1139464603]: memPartAlloc:	The redirect server tries to
block too big - 46532 in partition 0x852bc0.	allocate a memory block that is
	larger than what is available.
SYS: 0x371a274 (tNetTask) [1140593311]: arp_rtrequest: malloc	The NSE tries to allocate memory
failed	to send an ARP request but there
	is no memory available for the
	task.
SYS: 0x371a274 (tNetTask) [1143821994]: duplicate IP address	The NSE has received an ARP
4370dc7d sent from ethernet address 00:05:4e:46:d7:8b	from something on the network
	side that matches the NSE's IP
	address. To resolve, check for that
	MAC and see why it has the same
GV0 0.2.01.4 (NL/TL-1) [1140/2007/1-1	address of the NSE
SYS: 0x3a8daa4 (tNetTask) [1140622066]: cksum: out of data	The network checksums that the
	interface is trying to verify are out
	of data.
SYS: 0x5fef2b4 (uArpD) [1140504985]: arptnew failed on c0e4103	Arp failed for the address shown.



SYS: 0x5fef2b4 (uArpD) [1140521624]: arpresolve: lookup failed for addr 0c0e410	When checking the ARP table for defined address, it was not found.
SYS: 0x7d87d84 (tNetTask) [1140645795]: arp info overwritten for d88fd54b by 00:07:e8:01:02:16	The ARP table entry was changed for the specified IP address by the MAC address in the syslog.
sysLog: SysLog facility initialized	Syslog is enabled and initialized.
SYSRPT: ID: 016576 IP: 194.219.200.11 Subscribers: 015	This is the System Report Log
TIME: NSE's UTC offset is now -08:00:00 (DST not in effect)	Shows the current UTC offset
TIME: NSE's Time Zone set to America/Los_Angeles (was generic: UTC-08:00)	Shows the current selected Time Zone
TIME: Time zone database succesfully installed from file /flash/timezonedata.zip (424 time zones)	Time Zone database has been updated
TIME: Time zone database version: 2017c	Current version of Time Zone database.
UAF: matchAndRecord(): match #100 for entry 'Windows-Update- Agent'	User Agent Filtering has blocked 100 attempts for the Windows- Update-Agent traffic
USG_AAA: aaaRamInfo::Delete: can't getSub pos: 142 mac: 00:14:A5:05:9E:4E	When trying to delete a subscriber from memory it failed. The position in the file and the MAC Address of the subscriber are displayed.
USG_AAA: SSL Initialization failed	With SSL enabled, the NSE was unable to initialize SSL. This most likely is due to a problem with the SSL certificates.
USG_DAT: sessionMap(): subscriberInsert(session) failed	Failed to insert this particular session in the session table
USG_GOA: Radius server should have timed out. GOA: Radius server should have timed out GOAHEAD: Radius server should have timed out.	This occurs when the NSE would have expected the Radius client to tell us that the radius access- request timed out. This can occur if the Radius client is very busy processing other requests.
USG_GOAH: socketGetInput>>> ECONNRESET on recv.	The NSE's Goahead process tries to get the information from the socket and it received a Reset.
USG_GOAH: socketReady(): REFRESH_LOOPING_FLAG, closing socket.	The Goahead process had a looping flag in the socket and closes the socket to end the loop.
USG_HOST: dnsNameStore::insertDNSName(): duplicate DNS name exists	The DNS name to be entered into the DNS name table already exists in one of the records.



USG_ICMP: icmpNetwork 4 error giving smartNatSem	Could not map this ICMP
	message back to a subscriber.
USG_LK: 0254 Requesting reboot	NSE will reboot to enable new
HSG_LK: 0254 Requesting reboot	license key
USG_LK: Installed license key. USG will reboot.	New license key was installed
USG_LK: Received new key from License Key Server	New license key was received
USG_PROX: proxySubProcessSYN(): Session Rate Exceeded:	This occurs when Session Rate
00:06:5B:1B:FA:68	Limiting is enabled and a proxied subscriber has reached the
	configured limit.
USG_WWS: httpRpmNdxAAAprofiles: Allocation of sub array Failed.	When trying to allocate memory for the AAA Subscriber tables the NSE failed.
usgdhcpL: 700 fclose Failed	The NSE was unable to close the
	lease.txt when a reboot occurred.
VPN: VPN Tunnel is down.	The NSE initiated VPN tunnel has
	not been established.
WARNING SYS: (tNetTask) [20:20:27]: Finished resetting wlan0	An error occurred that required
	the Wireless chip to reset and it
	has finished the reset.
WARNING SYS: (tNetTask) [20:20:27]: (00004628): Number of	This just states that there has been
wlan0 resets $= 1$	1 reset of the wireless chip
	without a reboot. Goes along with
	the syslog above.
WMI: httpOsalSocketReadLine: IoReadIn failed!	The connection for the user
wini. http://www.incomenter.iokeadin failed.	session has been reset. This
	message is posted as a notice.
WMI: httpd: httpOsalSocketOpen - cannot open SSL	The NSE temporarily ran out of
	Sockets to allow the SSL
	connection
WMI: httpd: Accept socket failed	The connection to the web
r r	management interface to the NSE
	has failed.
WWC. Default Key descust suist	Willow attended in the state of the WIDD
WWS: Default Key does not exist.	When attempting to set the WEP
WWS: Cot WED Koy 1 failed	key the default key was not found.
WWS: Get WEP Key 1 failed WWS: Get WEP Key 2 failed	When trying to set the WEP key for the VAP the WEP Key was
WWS: Get WEP Key 2 failed WWS: Get WEP Key 3 failed	not found and did not initialize.
WWS: Get WEP Key 4 failed	not round and did not initialize.
w w 5. Oet w EP Key 4 lalled	



$\mathbf{WW}(0, 1, q, \mathbf{D}_{1,q}, \mathbf{N}_{1,q}, \mathbf{N}_{1,q}, \mathbf{C}_{1,q}, \mathbf$	
WWS: httpRpmNdxAAAprofiles: Invalid plan number (2053729377) in auth file record	When viewing List by Mac/User, the NSE has encountered a
in auth the record	subscriber profile has a corrupted
	1 1
	plan number and displays this
WWC. http://www.disellowind	message.
WWS: httpd port change disallowed.	The Port that is trying to be set for
	the WMI is a well known port or
	already in use. (x.4.2 and above)
WWS: wSaveToFlash: Unable to save current configuration to flash.	Saving the current configuration
	change failed.
XML: AddUpdateUser(Mac): 2.res 207	An error occurred when the XML
	user add command executed.
XML: Invalid bandwidth policy	XML QUERY_USER returns this
	if the Bandwidth Group doesn't
	exist.
	××× 1 11.1 1 ~
xmlPost: ndxPersistentPostQueue::PeekMsg() CreateMsg failed	When building the Post message
	the structures and memory needed
	couldn't be allocated properly.
<pre>xmlPost: ndxPersistentPostQueue::PeekMsg() PeekFront()</pre>	The NSE is unable to open the
unsuccessful	pmsxmlq.txt to insert a record into
	it.
xmlPost: ndxPersistentPostQueue::Create() cannot init queue	Cannot initialize the persistent
	queue for Xml Portal Post.
xmlPost: ndxPersistentPostQueue::Init() cannot allocate pers queue	When initializing the persistent
	queue for the Xml Portal Post
	there is a failure.
xmlPost: poster: failed to send the messeage	The NSE was unable to create a
xmlPost: poster: failed to send the message	connection to the XML post
	server.
xmlPost: ndxPosterTask: Attempt # 1 to send XML post failed	The NSE is attempting to send the
xmlPost: ndxPosterTask: Attempt # 2 to send XML post failed	User Status command 3 times and
xmlPost: ndxPosterTask: Attempt # 3 to send XML post failed	has failed to connect to the
xmlPost: ndxPosterTask: Giving up trying to XML post after 3 tries	receiving server.
xmlPost: ndxXmlPostMsg::Connect: failed	The connection to the server to
	send the POST to failed.
xmlPost: ndxXmlPostMsg::Send: Expected HTTP response from	The NSE did not receive an OK
server not received	response from the Portal Post
	sever after sending the User Status
	result.
xmlPost: ndxXmlPostMsg::Send: HTTP response contained HTTP	The XML portal post is expecting
error status code error code: 0	to get HTTP 200 OK from the
	destination web server and it was
	not received.
xmlPost: ndxXmlPostMsg::Send: HTTP response contained HTTP	The Response to the XML Portal
error status code error code: 302	post coming from the server is a
	HTTP 302 REDIRECT instead of
	an HTTP 200 OK and the post
	fails.
	141101



$1D \rightarrow 1$ $X \rightarrow 0$ $(M = 0, 1)$ $UTTD \rightarrow 0$ (1)	TT1
xmlPost: ndxXmlPostMsg::Send: HTTP response contained HTTP error status code error code: 404	The server configured as the
	Portal XML POST URL returned
	a 404 error in response to the user
	status command.
xmlPost: ndxXmlPostMsg::Send: HTTP response contained HTTP	The server configured as the
error status code error code: 405	Portal XML POST URL does not
	accept XML.
xmlPost: ndxXmlPostMsg::Send: HTTP response contained HTTP error status code error code: 503	The server configured as the
	Portal XML POST URL returned
	a 503 error in response to the user
	status command.
xmlPost: ndxXmlPostMsg::Send ndxReadHttpResp() failed	Verification of the response
	received from the XML post
	failed.
xmlPost: ndxXmlPostMsg::Send: reply status code not OK: 302	The NSE did not receive and OK
	from the portal post server.
xmlPost: ndxXmlPostMsg::SetXmlMsg empty message	The NSE tried to create an XML
	response but had no information
	to create it.
xmlPost: ndxXmlUserStatusFactory::CreateMsg: cannot set url	The Post URL could not be
	found/set properly for the Posting
	to happen.
xmlPost: SetUri(): Invalid (or unknown) uri scheme	The URI for XML Portal Post was
	not http or https
xmlPost: SetUri(): uri is empty	The URI for XML Portal Post is
	either empty or it isn't a URI
	entier empty of it isn't a OKI
ZONEMIGR: cannot register WWS handler	Zone Migration did not initialize
	properly and the WMI page was
	loaded causing this warning.
ZONEMIGR: Description can only contain these characters:	A zone was entered with an
'0''9','A'Z','a''z','-','_', and ' '	invalid character,
ZONEMIGR: Ports may not overlap ranges in other zones. Modify	This comes up during
the overlapping Zone first or change this entry	initialization and a Port Range
	overlaps multiple zones which is
ZONEMICD, upperson and value of Zone data and data	not allowed.
ZONEMIGR: unrecognized value of Zone data model index	The zone migration configuration
	is read and there is an error in the
	file this message is posted.
ZONEMIGR: updating config file	The Zone Migration configuration
	file was updated.
ZONEMIGR: Zone with duplicate data model index	Upon initialization, when loading
	the file, the index is found to be a
	duplicate.
ZONEMIGR: Zone 'x' added	A zone was added to the Zone
	Migration list with x being the
	number that was added.
ZONEMIGR: Zone '1' deleted	A zone was deleted from the Zone
	Migration list with x being the
	number that was added.
	herioor that was added.



ZONEMIGR: Zone 'Meeting Room' modified Existing zone was modified.

PMS related syslog messages	
AAA: aaa_Iws_Existing_Subscriber_Login: Failed to bill by	One-way PMS billing failed
portlocation info, vlan 0, mac 00:16:6F:13:11:29, amount 350.00	because the Vlan is set to zero,
	which is invalid.
AAA: aaa_Iws_PMS_Micros_Process: called from the wrong state	PMS is being called for a Blocker
	user
AAA: aaa_Iws_PMS_Micros_Process: PMSFLAG is NONE.	MICROS PMS returned a Flag of
unexpected.	NONE where ACCEPT is the
	Flag that should be returned.
DEBUG PMS: Access granted: mac-E0:B9:BA:6B:4D:D8:	The subscriber was successfully
-	billed to Marriott's Wired for
	Business.
PMS: Changed pms file format. (1) records written	When upgrading to X5, the
	transact.dat format has changed
	and this is message is recorded
	when the file is updated.
PMS: Error making a new file in pmsCheckAdjustFileFormat	During the transact.dat
This. Error making a new me in phisoneon legast her ormat	conversion, an error occurred and
	the file was not converted.
	Another conversion attempt will
	occur at the next boot.
PMS: Failed to rename the file (2008.3 or later)	Seen on reboot. The NSE could
rms. Falled to reliable the file (2008.5 of fater)	
	not rename the temporary file to
	the correct name when updating the transact.dat.
PMS: Error reading pre-3.05 record during conversion	
PNIS: Error reading pre-5.05 record during conversion	During the transact.dat
	conversion, an error occurred
	reading a record and the record
	was dropped.
PMS: INVALID ROOM: 1	The PMS system has sent back an
	invalid room message to the
	query.
AAA: NameAndRoom: charge -> \$ 25.00	Two way PMS message
	indicating the amount charged.
AAA: NameAndRoom: amount is zero so query only	Free For PMS User Option
20A90E08BDBA	enabled in PMS, so no charge is
AAA: NameAndRoom: query only 8489AD443CD1	sent to PMS
PMS: pmsBillAfterUseMicro: Subscriber idle, but online stay too	A Post Paid user was idled out
short	and their actual Online time is 0
	so there is no charge for the post
	pay.
AAA: pmsBillByNameAndRoom failed	Posting to two-way PMS failed
	Memory Semaphore couldn't be
PMS: error taking a semaphore	taken for one of the structures tha
PMS: error taking a semaphore	
PMS: error taking a semaphore	
PMS: error taking a semaphore PMS: error writing to pms log file	PMS needs. An error occurred when writing to



PMS: PMS system is disconnected When the PMS is Micros Fidelio and the handshake has not occurred or has failed or there has been a disconnect message sent so the NSE knows the PMS system is disconnected this syslog is sent. PMS: pmsMicrosStateSendPostOrInq: error getting next record An error occurred when trying to obtain the next record to Post. PMS: USG-DENIED, QUEUE FULL: The NSE cannot communicate with the PMS system so it Queued the records waiting for a new connection. what happens is that the PMS engine in the NSE won't send the record until it is connected and the NSE goes through the file to send the records that it has held onto If there are no records in the file that show it has waited then it will dump the Queue when the PMS system is connected again but if the Queue is full then no new records can be added and they get lost PMS: USG-DENIED BY PMS SYSTEM: 0 PMS denied the transaction post. PMS: usg-DENIED BY PMS SYSTEM: 0 PMS denied the transaction post. PMS: state_pti_rcv_data The PMS has received an ACK and is now waiting for the data.		
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connection. what happens is that the PMS engine in the NSE won't send the record until it is connected and the NSE goes through the file to send the records that it has held onto If there are no records in the file that show it has waited then it will dump the Queue when the PMS system is connected again but if the Queue is full then no new records can be added and they get lostPMS: sizeof file < sizeof header (2008.3 or later)		with the PMS system so it Queued
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the Queue is full then no new records can be added and they get lost PMS: sizeof file < sizeof header (2008.3 or later)		dump the Queue when the PMS
records can be added and they get lost PMS: sizeof file < sizeof header (2008.3 or later)		system is connected again but if
Iost PMS: sizeof file < sizeof header (2008.3 or later)		the Queue is full then no new
PMS: sizeof file < sizeof header (2008.3 or later)		records can be added and they get
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PMS: state_pti_rcv_data The PMS has received an ACK and is now waiting for the data.	PMS: USG-DENIED BY PMS SYSTEM: 0	PMS denied the transaction post.
and is now waiting for the data.	PMSSockO: PMS connect successful.	The NSE connected to the PMS.
and is now waiting for the data.	PMS: state_pti_rcv_data	The PMS has received an ACK
End of PMS related syslog messages		and is now waiting for the data.
	End of PMS related syslog messages	

The following syslogs are all related to Wired for Business PMS	
PMS: <002>POST 1410 099A 0<003>^	PMS has posted a Specific to Wired for Business charge
PMS: <004>	Specific to Wired for Business
PMS: <005>	Specific to Wired for Business
PMS: <006>	Specific to Wired for Business
PMS: Elapsed secs 0	How many seconds since we received an ACK from the PMS system
PMS: remainder 120	This goes with Elapsed secs. This is how many seconds are left to wait.
PMS: timestruct 120	This goes with Elapsed secs and Remainder as being the total amount of the time structure that is waiting to be released.



DMS: Entered unknown state in pro-frontend	Micro has received a notium vistor
PMS: Entered unknown state in pms frontend	Micro has received a return value of PMS_ERROR and this
DMC foiled to an avour records	message is recorded.
PMS: failed to enqueue records	The NSE is unable to queue PMS
	requests due to a communication issue with Wired for Business.
DMC, frontend protocol DTI	
PMS: frontend protocol PTI	Wired for Business is configured on the NSE and it uses the PTI
PMS: got etx, send ack, going to wait eot state	protocol. The NSE has received an ETX
r Mis. got etx, send ack, going to wait eot state	and has sent an ACK to the PMS
	and is now waiting for the EOT
	before processing the information
PMS: got stx, waiting etx	sent. The NSE has received a STX and
rivis. got stx, waiting etx	is waiting for the ETX from the
	PMS when it is set to PTI/WFB
DMS: msg type set to WER	Wired for Business is set for the
PMS: msg type set to WFB	PMS.
PMS: protocol in state sendMsg	The NSE is in the state to Send
1 MS. protocor in state schulisg	the POST after the ACK is
	received for the ENQ.
PMS: Rcvd Ack from the PMS server	The NSE has received an ACK
TWIS. REVU ACK HOIL UIC TWIS SELVEL	from the PMS.
PMS: Rcvd an unrecognized char	The NSE has received a character
1 MS. Revu an unrecognized char	that it didn't expect and will go
	back to waiting for an ACK
PMS: Regular or non-WFB Subscriber	This is to state that the Special
This. Regular of non-wild Subscriber	WFB posting that doesn't include
	an amount is not used and a
	normal post with a charge is used.
PMS: select timed out waiting for an Ack	The NSE was waiting for an ACK
	so it could move on to the next
	state but did not receive the ACK.
PMS: Wired for Business Subscriber	A user logged in using a Wired
	for Business Billing Plan
PMS: pmsBillByPortLocationInfo: Regular or non-WFB Subscriber	One-way PMS is used and is not
	Wired for Business.
PMS: pmsBillByNameAndRoom: Regular or non-WFB Subscriber	Two-way PMS is used and is not
	Wired for Business.
PMS: pmsBillByNameAndRoom: WFB Subscriber	
1 5	
PMS: Rcvd EOT Char in the middle of data reception. Aborting	
connection	
	-
PMS: Select Timed out, not receiing ETX	
TWS. Select Third out, not receiving ETA	timed out waiting for the ETX.
PMS: frontend protocol WFB-2way	timed out waiting for the ETX. PMS is set to Wired for Business
	Two-way Wired For Business is being used for billing.The information being received from the PMS is getting out of sequence so the connection is aborted and restarted to resynch.The NSE has received an STX but



PMS: frontend protocol WFB-Name_Room	PMS is set to Wired for Business
	2-way for Name and Room.
PMS: Failed to send a message to pms 2	The NSE has received an ACK to
	our ENQ but for some reason was
	unable to send the POST/Message
PMS: USG-MAX RETRIES REACHED:	The NSE has tried connecting to
	the PMS and has failed.
	(ver2008.1.005 or later)
PMS: USG-BAD NAME SUPPLIED:	The name entered by the
	subscriber does not match the one
	returned by the PMS
	(ver2008.1.005 and later)
PMS: USG-SUCCESS:	The charge was successfully
	posted to the PMS.
	(ver2008.1.005 or later)
PMS: Access Failed: mac-00:19:7D:6A:F2:7B:	The charge was not posted and the
	subscriber does not have access.
	(ver2008.1.005 or later)
PMS: Access granted: mac-00:00:06:45:07:70	The charge was posted and the
č	subscriber was granted access.
	(ver2008.1.005 or later)
End of syslogs for Wired for Business.	

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Radius related syslog messages	
AAA aaa_Radius_Build_Request failed	When building the Radius request,
AAA: authen(radiusFile): Radius_Build_Request failed	some of the required information
	was missing and the Radius
	request is not sent.
AAA: aaa_Radius_Build_Accounting(): msgQSend failed	When building the Radius
	accounting response, the message
	failed being sent to the message
	queue properly.
AAA: aaa_Radius_Dot1x_Build_Request failed	When building the dot1.x Radius
	request, some of the required
	information was missing and the
	request is not sent.
AAA: aaa_Radius_Verify_Resp: response didn't match any request	This indicates that a RADIUS
	response was received that does
	not match any currently
	outstanding request.
AAA: RADIUS authentication aborted	Subscriber was deleted from the
RADAUTH: RADIUS authentication aborted for reqId pri=190,	Current Subscribers table while
sec=191	still in the middle of Radius
	Authentication.
AAA: RADIUS authentication maximum lifetime of 600 seconds	The Request has taken longer to
exceeded	get a response than is configured.
RADAUTH: RADIUS authentication maximum lifetime of 600	_
seconds exceeded	



AAA: RADIUS authentication timeout, prof=xxxxxxxx,	Sent when RADIUS Client gives
retrfreq=##, retratt=##	up on a RADIUS authentication
	after sending maximum
AAA: RADIUS authentication timeout, prof=defaultClient,retrfreq=2,	retransmissions without getting a
retratt=1	response.
	Includes the name of the RADIUS
	Service profile used (which in
	turn shows the servers used), and
	the retransmission frequency and
	number of retransmission per
	server from that profile.
RADAUTH: RADIUS authentication timeout, prof=badaddr for reqId	A radius login was requested,
pri=8, sec=9	however there was no radius
	service running at the configured
AAA: Radius Server Rejected Authentication	IP address. This can happen if the NSE has
AAA. Kaulus seivei kejeetteu Authentication	not been added as a NAS client on
	the Radius server, or and Access
	Reject has been sent as the
	response to the Access Request.
AAA: Radius: Subscriber Acct-Session-ID is null.	When a Session ID was supposed
	to be set for a request it was
	missed so there is no Session ID.
AAA: Radius_Notify_XmlPortal cannot get subscriber	The NSE cannot get the
······································	information on the subscriber to
	be sent to the XML PORTAL
	POST.
AAA: radiusProxyPacketInfo::init - failed to allocate memory for	This indicates that resources could
packet	not be allocated to store and
	process an incoming Radius proxy
	packet.
AAA: radiusProxyPacketInfo::init - invalid-length packet received	This indicates that a packet that
	was received on one of the UDP
	ports on which authentication or
	accounting requests are received
	from upstream NASs or
	accounting responses from
	downstream servers.
	The packet received is either too
	long or too short to be a valid
	RADIUS packet
AAA_RADI: aaa_Radius_Create_Auth_Request:Internal error.	Radius authentication packet
Password not present	does not contain a password.
AAA_RADI: aaa_Radius_Process_Auth_Answer(): length field in	The Packet Length field is not one
RADIUS packet out of bounds	of the known Radius packet sizes.



AAA_RADI: aaa_Radius_readAndCheckResponse: data read from socket smaller than RADIUS header implies	This indicates corruption in a packet received on the UDP port for receiving RADIUS responses from servers. Either a non- RADIUS packet or an incorrectly formed RADIUS packet was received on that port.
AAA_RADI: Acct resp failed ID number comparison	The accounting response received by the NSE does not match a pending request and is dropped.
AAA_RADI: Process_Auth_Answer: response didn't match any request	The NSE received a Radius Response that did not match any request that was active at the moment. This may happen if the retransmit frequency is set too low.
aaa_Radius_Build_Request failed	The NSE was unable to create the Radius request for the user.
AAA: aaa_Radius_Build_and_Send_authReq failed	The information needed to generate the authentication request is no longer in memory, so the request cannot be sent and this message is recorded.
aaa_Radius_readAndCheckResponse: data read from socket smaller than RADIUS header implies	The data in the Packet is less than the Header for the packet indicating that some of the information was lost in the transmission.
ERROR MACAAA: processMacRadiusResp('00:08:28:86:00:FC'): no more retries after 5 of 5 denials (REJECT)	Maximum number of retries for Mac Authentication has been reached.
RADACCT: Radius_Acct_Task: Exceeded max retransmits. for reqId pri=24, sec=25	Radius accounting record retransmits had been attempted based on the retransmit options, but no response.
RADACCT: aaaRadiusCreateAcctSocket(): Closing previous accounting socket, sockFd=29	The NSE performs a check to make sure the socket used for radius accounting is not initialized and finds that there already is a socket created so it needs to close it before creating a new one.
RADACCT: aaaRadiusCreateAuthSocket(): Closing previous authentication socket, sockFd=28	The NSE performs a check to make sure the socket used for radius authentication is not initialized and finds that there already is a socket created so it needs to close it before creating a new one.



RADAUTH: RADIUS authentication maximum lifetime of 600 seconds exceeded for reqId	Radius request has not been processed in five minutes and is dropped.
RADHIST: Couldn't (re)start flush timer	The Radius History Memory is flushed at a set time and the timer has to be reset.
RADIUS received invalid packet from 222.134.45.54:33275 may be spam (failed length-out-of-bounds check, len=10240) AAA: RADIUS received invalid packet from 69.48.211.170:1813 (hdr: code=5,id=220,len=20) may be spam (didn't match any outstanding request)	An inbound packet destined for the Radius port configured on the NSE was received, but was not a valid Radius packet.
RADIUS: Bad Radius Expiration attribute format	When parsing the Radius Expiration time an error occurred so it is ignored.
RADIUS: Cannot post using HTTPS since SSL is disabled	When trying to send the Portal POST XML using HTTPS, it failed because SSL is not enabled on the NSE.
RADIUS: send successful for USER_STATUS command, numBytes sent 376	When the user status command is sent after a XML Radius event. This message includes the number of bytes the command had in it.
RADIUS: XmlResponseOnRadiusLogin: connectWithTimeout() call failed	XML Portal Post failed to make a connection to the server.
RADIUS: XmlResponseOnRadiusLogin: socket() call failed	XML Portal Post failed because the socket call failed to complete and obtain a socket for the request.
RADIUS: XmlResponseOnRadiusLogin: successful connection established	The XML Radius login did not timeout before receiving a response from the Server.
RADAUTH: RADIUS: Authentication socket opened on local UDP port 1812, sockFd=28	Radius authentication socket has been opened and reserved
RADACCT: RADIUS: Accounting socket opened on local UDP port 1813, sockFd=29	Radius accounting socket has been opened and reserved
RADPROXY: Created proxied subscriber record for xx:xx:xx:xx:xx.	This message is created when a record is added to the current table as a result of processing a RADIUS request from an upstream NAS.
RADPROXY: Deleted proxied subscriber record for xx:xx:xx:xx:xx	This message is created when a record is deleted from the current table as a result of processing a RADIUS request from an upstream.
RADPROXY: Server packet discarded: source=10.10.10.10:17633 <incorrectly be="" formed="" may="" packet="" radius="" spam<="" td=""><td>An inbound packet destined for the Radius port configured on the Upstream NAS was received, but was not a valid Radius packet.</td></incorrectly>	An inbound packet destined for the Radius port configured on the Upstream NAS was received, but was not a valid Radius packet.



RADPROXY: radiusProxyService constructor: non-existent profile	The profile in the NAS
xxx named in upstream NAS	configuration no longer exists.
RADPROXY: Upstream AUTH packet discarded:	The Radius proxy sent the radius
source=10.10.0.10:36180d, sub=00:0e:35:9e:51:f9, user=vu@priority:	request and another request was
<retransmission from="" nas="" upstream=""></retransmission>	made because the Radius
	retransmit time was shorter than
	the Radius proxy one so the first
	request is dropped.
UNASMGR: nasIpExists failed to take semaphore	The NSE is trying to send a
	message to an Upstream NAS that
	no longer exists and cannot send
	the message.
Upstream AUTH packet discarded: source=xxx.xxx.xxx,	These indicate that a RADIUS
sub= <yy:yy:yy:yy:yy>, user=zzzzzzzzzzz, <reason></reason></yy:yy:yy:yy:yy>	packet that was received on the
	UDP ports for accounting or
Upstream ACCT packet discarded: source=xxx.xxx.xxx,	authentication requests from an
sub= <yy:yy:yy:yy:yy>, user=zzzzzzzzzzz, <reason></reason></yy:yy:yy:yy:yy>	upstream NAS is being discarded
	(not processed and forwarded).
	The source IP address of the NAS
	which originated the packet, the
	subscriber MAC address (if
	available) on behalf of which the
	NAS sent the packet, and the user
	name of that subscriber (if
	available) are given.
Username field too long in RADIUS packet	This indicates that the username
	attribute in a RADIUS proxy
	packet is longer than the software
	supports, and therefore the packet
	cannot be properly processed.
End of Radius related syslog messages	



Access Control related syslog messages	
WMI: FTP access blocked.	Access Control turned on to block FTP into the NSE enabled via Web Interface
WMI: FTP access enabled.	Access Control turned off to allow FTP into the NSE via Web Interface
CLI: FTP access blocked.	Access Control turned on to block FTP into the NSE enabled via Telnet or Serial connection
CLI: FTP access enabled.	Access Control turned off to allow FTP into the NSE via Telnet or Serial connection
WMI: FTP net access blocked. (version x.4.2)	Network side Access Control turned on to block FTP into the NSE enabled via Web Interface
WMI: FTP net access enabled. (version x.4.2)	Network side Access Control turned off to allow FTP into the NSE via Web Interface
CLI: FTP net access blocked. (version x.4.2)	Network side Access Control turned on to block FTP into the NSE enabled via Telnet or Serial connection
CLI: FTP net access enabled. (version x.4.2)	Network side Access Control turned off to allow FTP access into the NSE via Telnet or Serial connection
CLI: SFTP access enabled.	Access Control turned off to allow SFTP into the NSE via Telnet or Serial connection
WMI: SFTP net access blocked. (version x.4.2)	Network side Access Control turned on to block SFTP into the NSE enabled via Web Interface
WMI: SFTP net access enabled. (version x.4.2)	Network side Access Control turned off to allow SFTP access into the NSE via Web Interface
CLI: SFTP net access blocked. (version x.4.2)	Network side Access Control turned on to block SFTP into the NSE enabled via Telnet or Serial connection
CLI: SFTP net access enabled. (version x.4.2)	Network side Access Control turned off to allow SFTP access into the NSE via Telnet or Serial connection



CLI: SSH access enabled.	Access Control turned off to allow SSH into the NSE via Telnet or
	Serial connection
WMI: SSH net access blocked. (version x.4.2)	Network side Access Control
	turned on to block SSH into the
	NSE enabled via Web Interface
WMI: SSH net access enabled. (version x.4.2)	Network side Access Control
	turned off to allow SSH access
$CI = CO = \frac{1}{2} \left(\frac{1}{2} + 1$	into the NSE via Web Interface
CLI: SSH net access blocked. (version x.4.2)	Network side Access Control
	turned on to block FTP into the
	NSE enabled via Telnet or Serial
	connection
CLI: SSH net access enabled. (version x.4.2)	Network side Access Control
	turned on to block SSH into the
	NSE enabled via Telnet or Serial
$\mathbf{W} \mathbf{M} \mathbf{G} \mathbf{G} \mathbf{M} = 1 \dots 1$	connection
WMI: SSH subscriber access blocked. (version x.4.2)	Subscriber side Access Control
	turned on to block SSH into the
	NSE enabled via Web Interface
WMI: SSH subscriber access enabled. (version x.4.2)	Subscriber side Access Control
	turned on to block SSH into the
	NSE enabled via Web Interface
CLI: SSH subscriber access blocked. (version x.4.2)	Subscriber side Access Control
	turned on to block SSH access
	into the NSE enabled via Telnet
	or Serial connection
CLI: SSH subscriber access enabled. (version x.4.2)	Subscriber side Access Control
	turned off to allow SSH access
	into the NSE enabled via Telnet
	or Serial connection
$\mathbf{W} \mathbf{M} = \mathbf{T} + 1 + $	Net and the Assess Constant
WMI: Telnet net access blocked. (version x.4.2)	Network side Access Control
	turned on to block Telnet into the
	NSE enabled via Web Interface
WMI: Telnet net access enabled. (version x.4.2)	Network side Access Control turned off to allow FTP access
	into the NSE via Web Interface
CLI: Telnet net access blocked. (version x.4.2)	Network side Access Control
	turned on to block Telnet into the
	NSE enabled via Telnet or Serial
	connection
CLI: Telnet net access enabled. (version x.4.2)	Network side Access Control
	turned off to allow Telnet access
	into the NSE via Serial
	connection
WMI: Telnet subscriber access blocked. (version x.4.2)	Subscriber side Access Control
	turned on to block Telnet into the
	NSE enabled via Web Interface



WMI: Web subscriber access blocked.	Subscriber side Access Control
	turned on to block Web access
	into the NSE enabled via Web
	Interface
WMI: Web subscriber access enabled.	Subscriber side Access Control
	turned off to allow Web access
	into the NSE enabled via Web
	Interface
CLI: Web subscriber access blocked.	Subscriber side Access Control
	turned on to block Web access
	into the NSE enabled via Web
	Interface
CLI: Web subscriber access enabled.	Subscriber side Access Control
	turned off to allow Web access
	into the NSE enabled via Telnet
	or Serial connection
DM: Table accessControl_IP, writeRow failed. rc 1 (Access Control	Access Control list is at its
IP List Full)	maximum of 50 entries

End of Access Control related syslog messages

Requested reboot syslog messages	
WWS: 0254 Requesting reboot	A reboot was requested from the
	Web Interface of the NSE
CLI_TN: 0254 Requesting reboot	A reboot was requested from a
	Telnet connection to the NSE
CLI_SR: 0254 Requesting reboot	A reboot was requested from the
	Serial of the NSE
End of requested reboot syslog messages	

The following syslog messages are related to Failover	
NDX_ADNS: dataMemAlloc failed. Rebooting	DNS memory space failed to
	allocate so the system will reboot
	and try to re-allocate the memory.
NDX_FOVR: checkForHeartbeat: Recv Secondary Heartbeat	Primary unit received heartbeat
(Uptime=30ea4e)	from secondary unit
NDX_FOVR: currFilePtr does not exist	When trying to copy the
	Currfile.dat from memory to the
	Filesystem the secondary failed to
	find the currfile in memory.
NDX_FOVR: emergencyFromSibling: Enter	The Message from the sibling was
	not a heartbeat but is read as
	ENTER, usually because the
	sibling is not configured with
	failover enabled and has just
	rebooted.



NDX_FOVR: emergencyFromSibling: Secondary got ICMP from	one is when the Secondary doesn't
peer	have a primary yet and the
	primary is first enabled and sends
	the Gratuitous ARP
NDX_FOVR: I am the Primary	The Primary NSE has started and
	identified itself as the primary unit
NDX_FOVR: I am the Secondary	The Secondary NSE has started
	and identified itself as the
	secondary unit
NDX_FOVR: initHeartbeatMonitor: Enter	The Heartbeat monitor has
	initialized.
NDX_FOVR: initHeartbeatMonitor: Job inserted.	Job has been inserted to listen for
	periodic Heartbeats from Primary.
NDX_FOVR: monitorHeartbeat: Enter with heartbeat count = 0	Heartbeat monitor for Failover.
	The Number is how many
	heartbeats have been missed.
NDX_FOVR: ndxDisableInterface: Stopped Subscriber Interface	Failover has stopped the
NDX_FOVR: ndxDisableInterface: Enter	Subscriber interface until it
	determines that it is the Primary.
NDX_FOVR: ndxEnableInterface: Subscriber Interface started	Primary configured for Failover
	has determined it is the only
	Primary and has restarted the
	Subscriber interface.
NDX_FOVR: runPrimary: All Files sent.	The primary unit has finished
	transferring all files to the
	secondary unit.
NDX_FOVR: runPrimary: Failed to send Updates	Primary in Failover Mode was
	unable to complete transfer of file
	updates.
NDX_FOVR: runSecondary: Getting Files Xfer = 0	First file being transferred from
	the primary to the secondary.
NDX_FOVR: runSecondary: Getting Files Xfer = 1	Next file being transferred.
NDX_FOVR: runSecondary: Got checksum 8d4e	Checksum for the file transferred
	from the Primary to the
	Secondary.
NDX_FOVR: runSecondary: Got End of Update for 20 files.	Secondary received the end of the
	updated files.
NDX_FOVR: runSecondary: Got Primary Heartbeat	Secondary in Failover Mode
NDX_FOVR: runSecondary: Got Primary Heartbeat (uptime =	received the Primary Heartbeat.
360cbe, seqNo = 30ea4e)	received the rinning frontboat.
NDX_FOVR: runSecondary: Got y bytes in /flash/ x	Secondary received file x of size y
NDX_FOVR: runSecondary: Got 216 bytes in /flash/RoomFile.dat	secondary received me wor size y
NDX_FOVR: runSecondary: initHeartbeatMonitor Succeeded!	Secondary in Failover mode
1,211_1 © FR. fundecondury. Intriouridentionation ducecture.	Started the TOQ Job to listen for
	Heartbeats from the Primary.
NDX_FOVR: SaveFileUpdates: Updated /flash/filename	The secondary unit has received a
1071_1 O VIX. Saver neopaaces. Optated / nash/ mename	file from the primary and has
	updated it in memory.
	updated it in memory.



NDX_FOVR: SendFile: Failed to SendTCPData	Failed to send the Data for the file after the TCP socket has been opened.
NDX_FOVR: SendFileByName: sent /flash/filename with xxx bytes	The primary unit sent the file listed and the size of the file
NDX_FOVR: SendFileByName: Sent checksum d209 size: 371	The primary unit sent the checksum for the file it transmitted.
NDX_FOVR: SendFileUpdate: stat Failed.	Status check of sending file updates failed.
NDX_FOVR: SendFileUpdates: Failed to send file	File send failed from Primary to Secondary.
NDX_FOVR: waitForHeartbeat: Recv Secondary Heartbeat	Primary in Failover mode received the heartbeat from the Secondary.
End of Failover related syslog messages	